

Enhancements to your natural gas system in Skokie



Investing in Illinois: A Nicor Gas System Improvement Initiative is a multi-year initiative to modernize aging natural gas infrastructure. Nicor Gas, with its contractor NPL, has been working to modernize the system that delivers natural gas safely and reliably to your neighborhood and we want to keep you informed of the status of our work. Highlighted below are the major steps involved in the project that are in progress in your neighborhood.

Our Progress

Nicor Gas, with its contractor NPL, has completed the installation of a new natural gas main in your neighborhood. In addition to installing a new natural gas main, we are working to install new natural gas lines which will connect each customer's property to the natural gas main.

Completing Our Work: Appointment Required to Connect the System

If you have not yet had a new natural gas line installed as part of the project, Nicor Gas' contractor, NPL, will install a new natural gas line that connects your property to the natural gas main. Utilities may again be marked with spray paint and flags. Nicor Gas or UMI will contact you to schedule an appointment to move your meter outside of your home if it is currently inside.

Due to current weather conditions, we will not be able to connect your property to the new natural gas main without making an appointment. If you are unable to be home during the time of this work, we ask that you please designate a family member, who is at least 18 years of age, to be present at your home so that UMI can complete this important work. Once the new natural gas lines have been installed, we will begin to retire the old system.

Completing Our Work

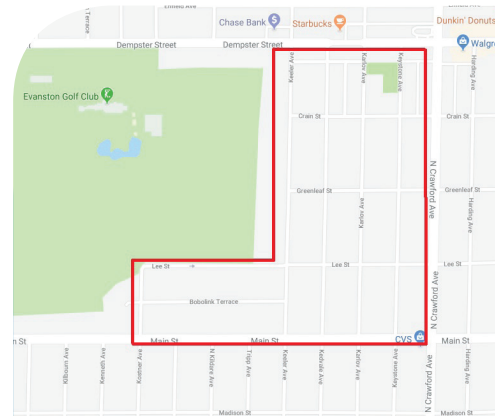
We understand that you value the appearance of your property. Nicor Gas is currently utilizing temporary restoration to ensure that all areas affected by construction are safe for residents as we work to finish the project. We anticipate this work to continue through the rest of 2018 and into 2019. Permanent restoration will be completed once this project is finished. We apologize for the inconvenience but please know that we are committed to restoring the street and parkway to the same or better condition than when the project started.

For Your Safety

These improvements are part of the Natural Gas Consumer, Safety & Reliability Act and costs are recovered under the Qualified Infrastructure Charge. All Nicor Gas employees and contractors will have Nicor Gas, AGL Resources or Southern Company Gas-issued ID cards and will present them if requested. The Nicor Gas contractors working on this project are NPL and UMI.

Our Commitment

We take great care in implementing construction practices that limit disturbances and we understand your time is valuable. We appreciate your understanding and thank you for allowing us to continue to provide you with safe and reliable natural gas service.



Areas Affected

- 4200 – 4350 Bobolink Terrace
- 8343 – 8657 Karlov Ave.
- 8343 – 8748 Kedvale Ave.
- 8341 – 8557 Keystone Ave.
- 8341 – 8400 Kostner Ave.
- 4032 – 4353 Lee St.
- 4101 – 4226 Main St.

If your address is not listed, you have received this newsletter to inform you of work being performed in your neighborhood.

Questions?

Project/Claims Related

Tim Heneghan: 630.774.5831
thenegh@southernco.com

Landscaping & Paving

Mayra Ortiz: 708.318.5017
mayortiz@southernco.com

For more information
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