

# Enhancements

## to your natural gas system in Des Plaines

Investing in Illinois: A Nicor Gas System Improvement Initiative is a multi-year initiative to modernize aging natural gas infrastructure. Nicor Gas, with its contractor NPL, has been working to modernize the system that delivers natural gas safely and reliably to your neighborhood and we want to keep you informed of our work. **With the ongoing COVID-19 pandemic, please recognize that our employees and contractors have been advised to take precautions when interacting with customers and taking all necessary hygiene precautions, as recommended by the Centers for Disease Control and Prevention.**

### Our Progress

Nicor Gas, with its contractor NPL, has completed the installation of a new natural gas main in your neighborhood as well as new natural gas service lines which connect each customer's property to the natural gas main. Now that the new natural gas service lines have been installed and the new system is connected, we will begin to retire the old system.

### Completing Our Work

As we work to retire the old system, Nicor Gas, with its contractor NPL, will be performing a limited number of excavations in the neighborhood to access specific segments of natural gas main as needed. We are utilizing temporary restoration to ensure that all areas affected during the retirement process are safe for residents as we work to finish the project.

### Restore Landscaping & Paving

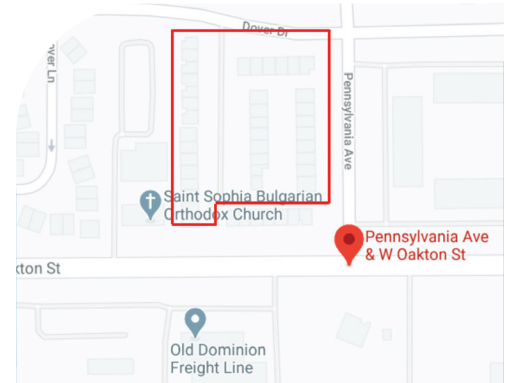
We understand that you value the appearance of your property. We anticipate this work to continue through the spring and conclude during or before July 2021. Permanent restoration will be completed once this project is finished. We apologize for the inconvenience, but please know that we are committed to restoring the street and parkway to the same or better condition than when the project started.

### For Your Safety

These improvements are part of the Natural Gas Consumer, Safety & Reliability Act and costs are recovered under the Qualified Infrastructure Charge. All Nicor Gas employees and contractors will have Nicor Gas, AGL Resources or Southern Company Gas-issued ID cards and will present them if requested. The Nicor Gas contractors working on this project are NPL and UMI.

### Our Commitment

We take great care in implementing construction practices that limit disturbances and we understand your time is valuable. We appreciate your understanding and thank you for allowing us to continue to provide you with safe and reliable natural gas service.



### Areas Affected

- 215 – 255 Dover Drive (odd number addresses only)
- 257 & 259 Dover Drive
- 1520 – 1576 Pennsylvania Ave.

If your address is not listed, you have received this newsletter to inform you of work being performed in your neighborhood.

### Questions?


#### Project Related

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#### Landscaping & Paving

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