

Enhancements

to your natural gas system in Northbrook

Investing in Illinois: A Nicor Gas System Improvement Initiative is a multi-year initiative to modernize aging natural gas infrastructure. Nicor Gas, with its contractor NPL, will be modernizing the system that delivers natural gas safely and reliably to your neighborhood and we want to keep you informed of our work. Highlighted below are the major steps involved in the project that we will soon be starting in your neighborhood. **With the ongoing COVID-19 pandemic, please recognize that our employees and contractors have been advised to take precautions when interacting with customers and taking all necessary hygiene precautions, as recommended by the Centers for Disease Control and Prevention.**

Inspect Sewers

Sewer inspections are part of Nicor Gas' safety practices. If your sewer service is not accessible from the street, Nicor Gas' contractor NPL will schedule an appointment to inspect the sewer line from inside your property. There will be no interruption to your natural gas or sewer service during the inspection. Vital information from the inspection will be marked on lawns and sidewalks with spray paint.

Identify New Meter Location & Utilities

Nicor Gas or our contractor NPL will contact you to schedule an appointment to locate your existing natural gas line and natural gas meter. We will identify where the new meter(s) will be placed outside of your property, if applicable, and locate your existing natural gas line. Any obstruction (drywall, furniture, enclosures) must be removed before the appointment so we can access your natural gas piping.

During this step, water, sewer, electric and cable utilities will also be located and identified with spray painted markings and colored flags. It is important that these markings always remain visible for your safety. Private utility lines, such as sprinkler systems, are your responsibility to identify and mark at the time other utilities are marked.

Install the Natural Gas Main & Natural Gas Line

Nicor Gas' contractor NPL will install a new two-inch natural gas main in your neighborhood and will also install a new natural gas line that connects your property to the natural gas main. The new main to be installed along Center Avenue will run east to west along the north side of Center Avenue. The new main to be installed at the intersection of Center Avenue and Cedar Lane will run north to south and will be installed

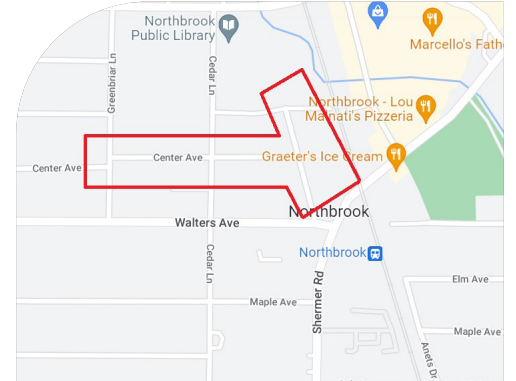
on the east side of Cedar Lane. The new main along First Street will run north to south and be installed on the east side of First Street.

During the installation of the new natural gas main, we will be performing a limited number of excavations to safely access and confirm the location of our facilities as well as other underground utilities. These excavations will include both "potholes" and "push pits" within the public right-of-way and on customers' properties near the natural gas meter. The potholes are used to expose existing utilities and to avoid damage during the installation of the new gas main and gas lines, while the slightly larger push pits are used to enable the installation of new natural gas facilities via directional boring.

Utilizing this method of construction helps to avoid the use of unnecessary "open trench" excavations which are typically much larger in size. In some instances, excavations may require the potential removal and replacement of sidewalk squares. These excavations will all be backfilled and fully repaired during the landscaping restoration process. Utilities may again be marked with spray paint and flags.

Connect the System & Retire Facilities

Nicor Gas or our contractor NPL will contact you to schedule an appointment to move your natural gas meter outside and reconfigure your inside piping. Your natural gas will remain off for approximately three hours. If there is more than one meter, the process may take longer. As a safety measure, we will remove or seal the retired natural gas line inside your property. If there is any remaining pipe inside your property, please call the "Project Related" contact noted on this newsletter to verify if this pipe contains natural gas if you will be doing any work on or around it.



Areas Affected

- 1253 – 1340 1st St.
- 2000 – 2150 Center Ave.
- 1325 Greenbriar Lane

If your address is not listed, you have received this newsletter to inform you of work being performed in your neighborhood.

Questions?

Project Related

Sean Lally: 779.212.9388
selally@southernco.com

Landscaping & Paving

800.730.6114
Glen Crayton: gcrayton@southernco.com

For more information
[nicorgas.com/WorkInYourNeighborhood](https://www.nicorgas.com/WorkInYourNeighborhood)
630.388.3333
G2investinginillinois@southernco.com

**! Leaks, Odor or Emergencies
888.Nicor4U (642.6748)**



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Restore Landscaping & Pavement

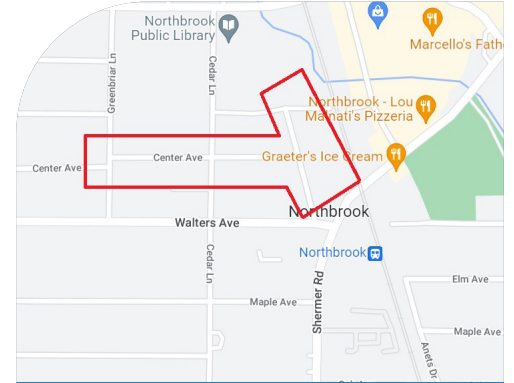
We understand that you value the appearance of your property. Nicor Gas, or one of its contractors, will restore landscaping and paving impacted by our construction to the condition in which we found it. Temporary restoration of some areas may be necessary until permanent restoration can be completed.

For Your Safety

These improvements are part of the Natural Gas Consumer, Safety & Reliability Act and costs are recovered under the Qualified Infrastructure Charge. All Nicor Gas employees and contractors will have Nicor Gas, AGL Resources or Southern Company Gas-issued ID cards and will present them if requested. The Nicor Gas contractor working on this project is NPL.

Our Commitment

We take great care in implementing construction practices that limit disturbances and we understand your time is valuable. We appreciate your understanding and thank you for allowing us to continue to provide you with safe and reliable natural gas service.



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