

Nicor Gas Customer Select[®] Contact Information

Headquarters

Nicor Gas
1844 Ferry Road
Naperville, Illinois 60563-9600

Mailing Address

Nicor Gas
c/o Customer Select Program 4W
P.O. Box 190
Aurora, Illinois 60507-0190

Phone Number: 630-983-8676

Fax Number: 630-983-6070 (Supplier Inquiries - Gas Transportation)
630-983-3810 (General Program Information)

Supplier Web Site: www.nicor.com/select

Customer Web Site: www.nicor.com

Please only give customers the Customer Inquiries phone number 1-888-642-6748. The other telephone numbers are intended for supplier use only.

Issue	Contact	Phone Number
General Program Information	Mary Lou Grzenia Theresa Vest	630-388-2693 630-388-2478
Supplier General Inquiries (Account Specific Information)	Gas Transportation Call Center	630-983-4040, option 1
Customer Inquiries	Customer Care Services	1-888-Nicor4u (1-888-642-6748)
Daily Nominations	Nom Desk Administration	630-983-4040, option 2
Supply Forecasts	Mary Lou Grzenia Pat Hollon	630-388-2693 630-388-3256
Critical Day Notification	Gas Transportation	630-983-4040, option 3
Supplier Billing Services	Ruth Burken	630-388-2412

**Nicor Gas
Customer Select Program
Key Dates (Annual)**

<u>Date</u>	<u>Activity</u>
September 1	Parental guaranty requests due (in lieu of cash deposit/letter of credit).
October 1	Nicor Gas informs suppliers if parental guaranty accepted. Suppliers notified of their firm gas supply and deposit requirements.
November 1	Cash deposit, letter of credit or parental guaranty due. Affidavit of firm gas supply contracts due.
As Needed	File with the Illinois Commerce Commission and provide Nicor Gas with copies of bill formats, contracts, complaint and resolutions procedures, and a supplier contact name and telephone number.