



natural gas *now*

At Nicor Gas, we are committed to fueling a vibrant Illinois economy while delivering safe, clean, reliable and affordable natural gas.

Through investments in infrastructure modernization, innovative technologies, safety measures, workforce development and community partnerships, we provide dependable energy today and are laying the foundation for a stronger, more sustainable tomorrow.



Our Customers

2.2M+

Customers served across Northern IL

2M+

Residential customers

~182.8k

Commercial customers

~11.3k

Industrial customers

650+

Communities fueled by Nicor Gas

Protecting Homes *and Wallets*

- ▶ **75% of Illinois households** rely on natural gas for affordable home heating, ensuring comfort & safety—especially during harsh Illinois winters.¹
- ▶ Natural gas helps homeowners **save up to 78%** on annual energy bills compared to electric-only homes.³
- ▶ Since 2010, infrastructure upgrades have helped keep natural gas a low-cost, dependable energy source **with savings projected to continue through 2050.**²
- ▶ **Our 99.999% service reliability** ensures that families can count on Nicor Gas to keep their homes warm even during severe weather.⁴

Infrastructure Investments *Drive the Illinois Economy:*

- ▶ Nicor Gas employs more than 2,000 skilled workers and over 45,000 jobs in Illinois are supported by the natural gas industry.⁵ By bringing on this work, we have seen:
 - Damages down by 34% year-over-year in areas now managed by the expanded asset protection team.
 - Locator marking accuracy has nearly tripled, reducing mismarkings to 1 in 4,700 compared to 1 in 1,800 by contractors.
- ▶ Previous rate adjustments have allowed for replacement of aging compressors to ensure 24/7 on-demand energy is available to our customers on the coldest days of the year when they need it most.

The Cost of *Repairs vs. Upgrades:*

Spot Repairs:

~\$150–\$3K + per fix
Fails to address system wide reliability needs.⁹

Main Replacements:

~\$1M–\$3.6M per mile¹⁰
strengthens safety, reliability and reduces emissions.

Why It Matters:

Proactive upgrades ensure long-term affordability and reliability, reducing future repair costs and supporting Illinois' clean energy future.

Building a *Clean Energy Future:*

Progress:⁶

- **More than \$300M in energy efficiency incentives** given to Nicor Gas customers since 2011.
- **1.44 M metric tons CO2 emissions avoided since 2011.**

Future Fuels:⁷

- **Integrating renewable natural gas (RNG)** into the system.

Efficient Equipment:⁸

- **28% lower emissions** from efficient natural gas heating compared to electric furnace.
- **40% reduction in home greenhouse gas emissions by 2040.**



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