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| **Nicor - Are You Ready for the EGMS Cutover?**  |
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| Dear Team,We are thrilled to announce the upcoming launch of our new Enterprise Gas Management System (EGMS), a significant milestone in our ongoing efforts to enhance our operational efficiency and customer service. **This email outlines all the tasks you need to perform to be ready by Go Live on June 1, 2025.****Why EGMS?**The EGMS project is a **critical initiative** aimed at enhancing our digital presence, improving customer engagement and optimizing our business processes. This comprehensive system will replace multiple legacy systems, including the Gas Operations System (GOS), Interface Calculation Module (ICM), Gas Nominations System (GNS), and EnerAct. It will also provide a unified platform that will greatly enhance our efficiency and reporting capabilities.**Important Cutover Dates**The GNS and EnerAct applications will be retired and replaced with EGMS on June 1, 2025.

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| **Date** | **Tasks** |
| May 30 – June 1 | * Enter May nominations in GNS on May 30 and 31.
* **Enter June nominations in EGMS on May 30.** (On May 31, EGMS will be down.) Continue entering nominations again on June 1.
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| Saturday, May 31 | Last day to access legacy systems. After this date, nominations can no longer be entered. |
| Sunday, June 1 | Start using the new EGMS system. (Link info to be shared later.) |

**Please complete these steps by the indicated dates*.* Failure to do so could result in penalties and possible impacts on gas delivery, etc.****Access to the Sandbox** The Sandbox is a static training environment that will allow users to practice functions learned in training sessions with a month’s worth of data. Access to the Sandbox environment will be available from May 22nd through May 29th. Additional information about the sandbox, including login details, will be shared in a separate email. **Note:** **Access to the Sandbox is granted only to those who have attended training.** If you have not attended any of the trainings sessions and still wish to access the sandbox you will need to::1. Review the [Participant Guides](https://southerncompanygas.playerlync.net/app/player/5tvHOj), via PlayerLync, for your user group (see logon instructions below), or watch the recorded training sessions on the [EGMS site](https://www.nicorgas.com/business/transportation-customers/enterprise-gas-management-system.html).
2. Upon completion, email GASEGMS@southernco.com to receive login credentials.

**Still Need Help?****Question:** Will the new EGMS have historical data?**Answer:** Yes. Thirteen (13) months of historical data will be provided.**Question:** What are the process changes between the old and new systems?**Answer:** Refer to the[GNS to EGMS transition job aid.](https://www.nicorgas.com/business/transportation-customers/enterprise-gas-management-system.html), via PlayerLync, or the attachment.**Question:** How do I access information on nominations upload template and directions?**Answer:** Refer to the [Training section on EGMS site](https://soco365.sharepoint.com/sites/GASEGMS/SitePages/Training.aspx?xsdata=MDV8MDJ8WDJMSFVUSEBTT1VUSEVSTkNPLkNPTXwyNTg4OWJiMmQ1YmE0OWYwNmRmNjA4ZGQ5NDFmNjJkZHxjMGEwMmUyZDExODY0MTBhODg5NTBhNGEyNTJlYmYxN3wwfDB8NjM4ODI5NTg0Njk5Mzk0NzkzfFVua25vd258VFdGcGJHWnNiM2Q4ZXlKRmJYQjBlVTFoY0draU9uUnlkV1VzSWxZaU9pSXdMakF1TURBd01DSXNJbEFpT2lKWGFXNHpNaUlzSWtGT0lqb2lUV0ZwYkNJc0lsZFVJam95ZlE9PXwwfHx8&sdata=eHBjcHY2Q2hGbWdSMTdhZWNvbndpNzMzZWI4cm5wVmZIcklLWk1aUCs5ST0%3d#nominations-templates) or the attachment.**Question:** How do I log into PlayerLync to see training content?**Answer:** Log in with your member login and password.1. Username - first initial capitalized + last name with first letter capitalized. Example: John Smith would be JSmith
2. Password - **e%G6ms\*3**

Thank you for your prompt attention. Should you have any questions or need further assistance, please do not hesitate to reach out at GASEGMS@southernco.com. We’ve also provided an [EGMS site](https://www.nicorgas.com/business/transportation-customers/enterprise-gas-management-system.html) for reference guides, videos, FAQs and other helpful information.Together, we will continue to drive innovation and deliver outstanding service to our customers.Best regards, |
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| A message from Pete |