



A Focused Leader on the Path to a Clean Energy Future



Illinois is on a path to a clean energy future, with a goal of sustainable, environmentally friendly energy that will make our state a better place for generations to come.

At Nicor Gas, we believe in that goal. We believe we are all on the journey together to a future with **safe, reliable, affordable and increasingly clean energy.**

We know that any path designed to help us get there **must include the use of and access to natural gas and the infrastructure** that supports it.

In everything we do – for our customers and the communities where we work and call home – we are guided by core principles rooted in **more than 160 years serving customers with clean, safe, reliable and affordable energy** they deserve, 24 hours a day, seven days a week.

As a company, Nicor Gas has been a focused leader on that journey and, we are committed to doing even more.

Guiding Principles

- Safety, Reliability and Resilience
- Customer Choice and Energy Equity
- Affordability
- Community Growth and Impact
- Sustainable Future

Sustainable Future

Reducing greenhouse gas emissions and leading the path toward a clean energy future is a responsibility we take seriously.

At Nicor Gas, we are decisively reducing our greenhouse gas emissions from operations – more than 50 percent in the last decade. We are partnering to build **Smart Neighborhoods** featuring affordable housing designed to have net zero carbon emissions. We are working with energy industry partners to develop **low-carbon fuel alternatives** such as **renewable natural gas (RNG) and hydrogen** that can be delivered safely and reliably.

Innovation and **our broad approach to decarbonization** are a few reasons why Nicor Gas is a leader on the journey to Illinois' clean energy future.



Our infrastructure, our people and our capacity for safe and affordable energy are integral to this future. Nicor Gas safely delivers the natural gas that keeps houses warm, schoolchildren fed and industry humming, while we develop sustainable and cost-effective energy solutions together.

Affordability

We are committed to operating as efficiently as possible **to keep customer costs low.**

It's a fact:

- Nearly **70 percent** of **Illinois households depend on natural gas** for their heating needs and to keep them warm.
- In Illinois, natural gas is often just **half the cost of electricity.**
- **Nicor Gas' natural gas reserves** and **sound infrastructure** help ensure enough energy for our customers whenever they need it – including during extreme weather.

One day in January tells the tale.

Safety, Reliability and Resilience

Maintaining gas supply and an integrated delivery system that **safely delivers energy to our customers 24 hours a day-7 days a week** no matter the weather is our priority.

On Jan. 15, 2024, temperatures dropped to -16 F in northern Illinois, with wind chills of -30 F. Seniors and families hunkered down in their homes. Meals were heated for breakfast, lunch and dinner. And across our territory of 2.3 million customers, many nudged up their thermostats.

Nicor Gas was ready. And we delivered.

We transported **more than four billion cubic feet of gas to our customers** – **more than 5%** of all the natural gas delivered from coast to coast in the U.S. that day. That's enough gas in one day to supply nearly 38,000 average Illinois residential customers – for a year.

Put another way, Nicor Gas delivered more energy in the hour from 8 a.m. to 9 a.m. Central Time on Jan. 15 than the electric grid has ever delivered in any hour in northern Illinois – more than three times as much energy, in fact.

Even with that unprecedented demand, there was not a single major outage on that day across our territory, from the Chicago suburbs to the Iowa and Wisconsin borders, all the way south to Interstate 80. From cities to small villages to rural townships, Nicor Gas was there when customers needed us most.

As for affordability and cost, the natural gas purchased by Nicor Gas for immediate delivery to customers on that day was half the price of electricity that was purchased the same day. Half. Our customers were further insulated because nearly 40% of the natural gas we delivered on Jan. 15 was bought at lower prices in warmer months and reserved in our underground storage facilities for days just like this.

Customer Choice and Energy Equity



That type of **safety, reliability and sustainability is accomplished through years of investment**, commitment and focus on our civic responsibility to maintain and operate a public utility that truly serves the public.

We take pride in our stewardship and in meeting our obligation to provide access to natural gas to neighbors, families and businesses who request service. Nicor Gas is committed to operating the most effective business possible, and in our industry that means efficiently providing clean, safe, reliable and affordable natural gas.

As a regulated utility, **Nicor Gas does not profit from the price of natural gas our customers use**, but only through delivering the energy they need and expect via our infrastructure.

That also means **doing the right things for the communities where we work and live**.

When residents of Pembroke Township and the village of Hopkins Park asked us for help, many residents of those underserved communities were heating their homes and cooking their meals with wood-burning stoves and propane fuel – inherently not the safest or the most available and dependable methods – but in many cases, their only choices.

Thanks to our business model, Nicor Gas was uniquely positioned to bring **energy equity, choice and access** to those residents. Working collaboratively with local and state lawmakers, Gov. JB Pritzker, Rev. Jesse Jackson of the Rainbow PUSH Coalition, U.S. Congresswoman Robin Kelly and various community and economic growth organizations, Nicor Gas was proud to extend natural gas service to all who requested it in those communities.

Community Growth and Impact

Investing in, assisting, and enriching the communities we serve, and our commitment to communities underpins everything we do.

Whether it is through our numerous bill payment assistance programs, our partnerships with food banks and the Salvation Army, energy efficiency programs or research into next-generation energy technologies, our employees put the full weight of our shared enterprise into serving the people of Illinois.

As the largest natural gas distribution company in Illinois, our contributions go well beyond the footprint of our territory. In 2022, Nicor Gas provided **\$1.55 billion in economic impact and supplied more than 10,000 direct and indirect jobs in engineering, field operations and customer service**. Our workforce development initiatives add new job opportunities throughout the fast-growing energy sector. And our focus on innovation is national in scope and scale, with the promise of focusing those benefits here at home for our customers.

At Nicor Gas, **we are focused on the journey to a clean energy future**. And now is the time to forge ahead boldly, to share our ideas directly with all stakeholders, to build bridges that can be crossed together – **all for the good of energy choice, access and the welfare of the people of Illinois**.