



**Now that you have applied for natural gas service here is what you can expect to happen next:**

1. Once application has been processed (please allow 5 days for processing) and once all permits/payments have been received (if applicable), a site visit will be conducted to confirm that your location is ready for gas service. NOTE: if new construction and you request gas service prior to having a backfilled foundation then you must submit jobsite readiness form once your foundation is backfilled. (<https://www.nicorgas.com/business/builders-and-developers/job-site-readiness.html>)
2. Once site is ready for installation, your request will be sent to our scheduling department. We will provide you with a 2-10-day window for installation. Average turnaround time is 4-6 weeks from job check (if site is ready for install)
3. Please ensure that the following is in order once you have been notified with your installation window:
  - Foundation must be backfilled and at grade
  - Meter location must be clearly marked
  - Any private (non-utility owned) underground facilities must be clearly marked
  - Path of installation must be clear of all obstructions
4. The installation crew will contact you the day of installation, so you are aware that we are coming.
5. Once service has been installed you will receive a survey via email that we would appreciate that you complete. We care what you think and appreciate the feedback.

Thank you for choosing natural gas