

# Delivering Reliable Energy During Winter Storm Fern

Record-setting performance on Jan. 23 during subzero temperatures



**194,000 MMBtu\*** delivered in one hour



**2.3 million** customers served



**-6°F** Average Temp



**71** Heating Degree Days (HDD)



**4.33 Bcf\*\*** Demand



**3%** of total U.S. daily demand



**6<sup>th</sup> highest demand in Nicor Gas history**

*(Record: 81 HDDs on Jan. 30, 2019)*



**\$170 million saved** thanks to storage capabilities, avoiding costly spot market purchases.



Teamwork and preparation kept Northern Illinois warm over a seven-day period



**100+ Employees** supported storage operations *(on-site shifts)*



**21,400+** customer calls handled *(No weather-related outages!)*



**25 Bcf** delivered — 43% from natural gas storage

## Reliability and Affordability



On the coldest days, Nicor Gas delivers **2× more energy** than the Northern Illinois electric grid does on the hottest days — **at ¼ the cost.**



Natural gas storage ensures **affordable, reliable energy** for Northern Illinois families.

\* One Million British Thermal Units — standard unit of measurement for natural gas.

\*\*Billion Cubic Feet (Energy/Gas) — standard unit for measuring natural gas volume