



Service Disconnect/Reconnect Guidelines and Fees

To request a service to be disconnected due to demolition please call 1.888.642-6748. We will put in the request and send you a bill for the outstanding balance which should be paid as soon as possible. The turn-around time to disconnect a service is usually within 21 business days from the request.

Please also keep in mind that reconnection fees will apply if you request restoration of gas service within one year after the date of service disconnection, as well as any applicable governmental permit fees.

Disconnect and Reconnect Fees	
Service Disconnect (demolition)	\$1,506.00 + taxes
Service Reconnect with ½" service	\$2,578.30 + taxes
Service Reconnect with ½" service and where customer installs sleeve for the service*	\$1,425.44 + taxes
Service Reconnect with 1" service	\$3,333.50 + taxes
Service Reconnect with 1" service and where customer installs sleeve for the service*	\$1,816.02 + taxes
Service Reconnect with 2" service	Based on time and materials

All fees must be paid in advance before a reconnection will be scheduled.

*If you choose to install a sleeve and pay the reduced fee, you are required to install a two-inch PVC sleeve at a depth of at least 24 inches below finished grade and no more than 30 inches below finished grade from the meter location to the parkway. The sleeve must be capped at both ends prior to backfilling and must be clearly marked at both ends for easy identification. See Residential Tear Down/Rebuild Meter Location and Sleeve Requirements under Residential Service Forms for all the requirements.

To reconnect your gas service, you must fill out a [Residential Single Meter Service Request](#) that can be found under Residential Service Forms. You can apply online or download the form and fax it to 1-630-305-0466 when the status of your project is at backfill foundation stage and all fees have been paid.

