



Step-by-Step Process for Residential Gas Service

For multiple meters and commercial services, please note: If the service you want to request requires a multiple meter set (more than one meter), or is for commercial, industrial, multi-family or crop dryer usage; you will need contact a New Business Construction Coordinator.

Identify your New Business Construction Coordinator by using the New Business Construction Coordinator search located on the website.

Step 1: Request Form Completion

To help ensure prompt processing of your application, it is imperative that you thoroughly complete all portions of the [Residential Single Meter Service Request](#) prior to submittal.

Step 2: Natural Gas Service Design

Nicor Gas will use the gas requirements information provided on the [Residential Single Meter Service Request](#) to design the natural gas service. We will also provide the proposed natural gas service design to third-parties for necessary approvals and permits. A Nicor Gas representative will contact you if it is necessary to acquire additional information, easements or discuss running line arrangements.

Step 3: Cost Estimate Preparation

For residential locations, Nicor Gas will install, at its expense, the service pipe between the Company's main and the property line and up to 60 feet of service pipe on the premises. Any additional service pipe required will be installed at the Company's cost per foot or at the cost for time and materials.





Service Pipe Installation Charges

Pipe Size and Type	Charges per Foot			
	First 60 Feet	Next 90 Feet	Next 200 Feet	Over 350 Feet
All ½-inch Polyethylene (PE)	Free of charge	\$4.62	\$3.69	Based on time and materials
1-inch PE (Residential)	Free of charge	\$5.89	\$4.38	Based on time and materials
1-inch PE (Non-Residential)	Free of charge	\$9.63	\$6.30	Based on time and materials
All 2-inch PE	Free of charge	\$21.98	Based on time and materials	Based on time and materials
All Steel	Free of charge	Based on time and materials	Based on time and materials	Based on time and materials

Nicor Gas will submit a bill for service pipe charges over the 60-foot free allowance. Such billing will be issued, and should be paid, separately from the natural gas bill.

Step 4: Meet All Other Conditions

Before the service installation can begin, the following conditions must be met:

- The foundation is backfilled.
- The location of all private (non-utility owned) underground utilities is clearly marked, including wells, cisterns, water lines, sprinkler systems, sewer lines, septic tank lines and laterals, drain lines, drainage tiles and any other customer underground facilities.
- The proposed gas meter location is clearly marked on the outer wall of the building and must comply with meter location requirements.
- The property is graded to within +/- 4 inches of final grade along installation path.
- The site is accessible by utility vehicles and equipment.
- The route from the gas main to the meter location is clear of all obstacles, dirt piles, and debris.
- All Nicor Gas required contracts and agreements have been signed and all required fees and deposits have been paid to Nicor Gas including any permit fees, if applicable.
- Any past due balances or debts have been paid.
- Any other requirements Nicor Gas has identified in advance are complete.
- All required gas main extensions have been completed prior to scheduling new gas service installation, if applicable.





Step 5: Gas Service Installation

After all the necessary approvals are obtained, Nicor Gas will schedule the natural gas service installation. If the site was not ready when gas service was requested, you will need to complete the [Job Site Readiness Submission Form](#). Upon receipt, a Nicor Gas representative will visit the site to confirm site readiness before installing service.

Nicor Gas will install a gas meter for the building at the time of installation of the gas service. If your natural gas requirements have changed since you made your original request for service, you will need to let us know.

Step 6: Gas Piping and Appliances Installation

Nicor Gas provides natural gas service pipe up to our meter outside your home or business. You are responsible for arranging for the installation of any gas piping beyond the outlet of our meter and any of the gas appliances you require. A qualified plumber or heating contractor can assist you with this work.

Step 7: Request Additional Meters if Needed

Nicor Gas will install the primary meter for the building at the time of the gas service installation. If additional meters are needed, call 1-800-427-6228, option 3, to schedule a Meter Set Only. Identify and label fuel lines according to unit numbers. See Instructions for Ordering Additional Meters for more information.

Making the Connection:

The final piping connection between the meter and natural gas appliances is your responsibility or that of the owner.

For safety reasons please note:

Government codes and regulations govern the installation of gas piping and appliances. Consult with your local permitting agency to determine the codes and regulations in effect.

Permits may be required to install or alter any gas piping beyond the outlet of our meter. You or your qualified installer must acquire applicable permit(s) prior to beginning this work. Permits are available through the appropriate governmental agency. A final inspection of the work done by you or your qualified installer may be required by the permitting agency.

Nicor Gas Utility Service Rules:

Nicor Gas is required to install gas service pipe, including Rider 4-Gas Service Pipe, under the Rates, Riders, and Terms and Conditions of the company which is on file with the Illinois Commerce Commission.

