

Nicor Gas will be extending service to The Galena Territory!

Summer/Fall 2020

On May 30, 2019, the Illinois Commerce Commission (ICC) approved Nicor Gas' petition for a Certificate of Public Convenience and Necessity (CPCN), which allows Nicor Gas the opportunity to extend natural gas service to The Galena Territory.



FAQs

What is the Neighborhood Expansion Program (NEP) and how does it work?

In 2017, the Illinois Commerce Commission approved Rider 33 – Designated Extension Service Area (DESA), which we refer to as the **Neighborhood Expansion Program**. NEP spreads the financial contribution required to bring natural gas to an area – normally a one-time, upfront payment – among residents in the area expected to convert. NEP charges each customer their portion of the required contribution when they are ready to convert to natural gas. Additionally, eligible customers may elect to pay their portion in monthly installments.

When will Nicor Gas begin construction to extend natural gas into The Galena Territory and how soon can I request service?

Construction of the natural gas infrastructure began in September 2019. Based on the size of the project, it will take approximately 12–18 months to complete construction throughout The Territory and Nicor Gas anticipates the project to be completed by November 2020. Nicor Gas has been accepting service requests since construction began. Our construction crews will install natural gas services as the natural gas mains are being installed and livened up progressively throughout The Territory.

What is the cost to install a natural gas service to my home?

As part of the Neighborhood Expansion Program, each service connection will cost **\$4,518.23**. This connection charge can either be paid upfront or customers may elect a payment plan. Customers who elect the payment plan, referred to as the Customer Payment Option (CPO), will pay a \$60 monthly installment, billed on their monthly Nicor Gas bill over a 10-year payment term (116 equal monthly installments). The monthly payment amount includes a carrying cost. Customers can choose to pay off their remaining balance at any time.

What if I choose the Customer Payment Option (CPO), but I move or sell my home before it's paid in full?

If you choose the Customer Payment Option (CPO) and you sell your home before the balance is paid in full, the balance of the connection charge stays with the property. Should you move, you are responsible for all billed installments while you owned/occupied the property.

If the new owner/tenant wishes to continue service with Nicor Gas, they may continue payments under the existing CPO; agree to a new CPO; or pay the remaining balance in full. If they do not wish to continue this agreement, they can request that Nicor Gas disconnect their gas service.

Are there any other costs for the natural gas service line that Nicor Gas will install?

Nicor Gas provides the first 60 feet of service line at no charge (measured from the property line to the meter location). For service lines greater than the 60-foot allowance, there is an additional cost per foot charged to the customer, as per our standard Terms and Conditions. For residential customers who request service to be installed during the construction project, we can offer discounted over-distance pricing as follows**:

Residential Service (Based on pipe size) *	First 60' of service line (property line to meter location)	Additional footage >60'
1/2" or 1" service	No Charge	\$3.68/ft
2" service	No Charge	\$9.44/ft

*Nicor Gas will determine a customer's service size to adequately serve the property

**Costs above are for residential services and are valid through December 31, 2020. Once the discount period ends, costs will resume as per the standard costs under Nicor Gas' Terms & Conditions – https://nicorgas.com/-/media/Files/NicorGas/rates-riders/Nicor_Terms_and_Conditions-Extension_of_Distribution_System.pdf

How much will it cost to convert my home to natural gas? Will I need to hire a contractor?

Nicor Gas will install, own and maintain the natural gas service pipe and meter outside of the home. The customer is responsible for the installation and maintenance of any gas piping beyond the outlet of the meter to reach the home's appliances. We recommend using a qualified heating or plumbing professional to perform this type of work and to understand any applicable costs.

Are there any incentives available if I purchase energy efficient appliances?

Once you are a Nicor Gas customer, you can take advantage of Nicor Gas' Energy Efficiency Program (EEP). Through this program, you may qualify for rebates and incentives for certain energy efficiency products and improvements. Individual savings will vary depending on the type of fuel source you are converting from as well as the type and efficiency of the natural gas appliances you are installing. It is important to note that you must be considered a Nicor Gas customer prior to the purchase date of any qualifying appliances. Nicor Gas EEP representatives will be at the upcoming town hall meetings to talk more about this program. In the meantime, please visit nicorgasrebates.com for more information.

Will my property be restored after service installation?

Nicor Gas will make every effort to minimize the impact to your property when installing the natural gas service and is responsible for public restoration only and will not be held liable for any damage to any trees located on the property. The property owner is responsible for repair and restoration on private property.

How do I get more information about signing up for natural gas service?

Nicor Gas representatives can be contacted directly and will provide more information about the scope and timeline of the project, and the process for receiving natural gas service. You can also submit your service request or schedule a future appointment via email at nngtnep@southernco.com

For more information about the benefits of switching to natural gas or to obtain a service request form, visit Nicor Gas' website for the Galena Territory Project at: nicorgas.com/GalenaTerritory

If you have any questions, please feel free to contact us at: nngtnep@southernco.com or 630.388.2008.

