Enhancements

to your natural gas system in Elgin

Investing in Illinois: A Nicor Gas System Improvement Initiative is a multi-year initiative to modernize aging natural gas infrastructure. Nicor Gas, with its contractor KS Energy, will be modernizing the system that delivers natural gas safely and reliably to your neighborhood and we want to keep you informed of our work. Highlighted below are the major steps involved in the project that we will soon be starting in your neighborhood. With the ongoing COVID-19 pandemic, please recognize that our employees and contractors have been advised to take precautions when interacting with customers and taking all necessary hygiene precautions, as recommended by the Centers for Disease Control and Prevention.

Inspect Sewers

Sewer inspections are part of Nicor Gas' safety practices. If your sewer service is not accessible from the street, Nicor Gas' contractor KS Energy will schedule an appointment to inspect the sewer line from inside your property. There will be no interruption to your natural gas or sewer service during the inspection. Vital information from the inspection will be marked on lawns and sidewalks with spray paint.

Identify New Meter Location & Utilities

Nicor Gas or our contractor KS Energy will contact you to schedule an appointment to locate your existing natural gas line and natural gas meter. We will identify where the new meter(s) will be placed outside of your property, if applicable, and locate your existing natural gas line. Any obstruction (drywall, furniture, enclosures) must be removed before the appointment so we can access your natural gas piping.

During this step, water, sewer, electric and cable utilities will also be located and identified with spray painted markings and colored flags. It is important that these markings always remain visible for your safety. Private utility lines, such as sprinkler systems, are your responsibility to identify and mark at the time other utilities are marked.

For Your Safety

These improvements are part of the Natural Gas Consumer, Safety & Reliability Act and costs are recovered under the Qualified Infrastructure Charge. All Nicor Gas employees and contractors will have Nicor Gas, AGL Resources or Southern Company Gas-issued ID cards and will present them if requested. The Nicor Gas contractor working on this project is KS Energy.

can be completed.

We take great care in implementing construction practices that limit disturbances and we understand your time is valuable. We appreciate your understanding and thank you for allowing us to continue to provide you with safe and reliable

Install the Natural Gas Main

Nicor Gas' contractor KS Energy will install a new

natural gas main in your neighborhood and will

also install a new natural gas line that connects

your property to the natural gas main. Utilities

Nicor Gas or our contractor KS Energy will contact you to schedule an appointment to move

your natural gas meter outside and reconfigure

your inside piping. Your natural gas will remain

more than one meter, the process may take lon-

ger. As a safety measure, we will remove or seal

the retired natural gas line inside your property. If

there is any remaining pipe inside your property,

please call the "Project Related" contact noted

on this newsletter to verify if this pipe contains

natural gas if you will be doing any work on or

Restore Landscaping & Pavement

We understand that you value the appearance of

tors, will restore landscaping and paving impact-

ed by our construction to the condition in which

we found it. Temporary restoration of some areas

may be necessary until permanent restoration

your property. Nicor Gas, or one of its contrac-

off for approximately three hours. If there is

Connect the System & Retire

may again be marked with spray paint and flags.

& Natural Gas Line

Facilities

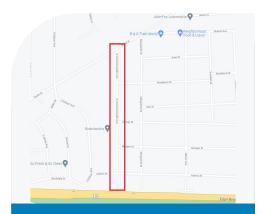
around it.

Our Commitment

natural gas service.



A Nicor Gas system improvement initiative



Areas Affected

303 – 567 S. Commonwealth Ave.

If your address is not listed, you have received this newsletter to inform you of work being performed in your neighborhood.

Questions?

Project Related

Frank Young: 815.739.0875 fyoung@southernco.com

Landscaping & Paving

J.C. Premer: 630.239.2212 ipremer@southernco.com

For more information nicorgas.com/WorkInYourNeighborhood



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