Enhancements to Your Natural Gas System in Evanston

March 5, 2015 W0119497

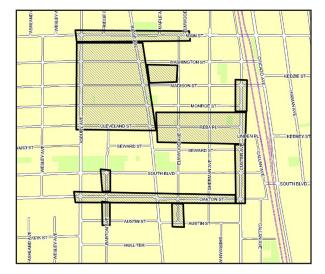


Beginning in 2015, and over the course of nine years, Nicor Gas will be accelerating the replacement of aging natural gas infrastructure through a program we call Investing in Illinois: A Nicor Gas System Improvement Initiative.

Enhancements to our system will be taking place in your neighborhood and we want to inform you of the project's key phases. These improvements are part of the Natural Gas Consumer, Safety & Reliability Act and costs are recovered under the Qualified Infrastructure Charge.

Phase 1: Inspect Sewers

Beginning March 9, 2015, sewer inspections, which are part of Nicor



Gas' safety practices, will be performed. If your sewer service is not accessible from the street, a Nicor Gas contractor will schedule an appointment to inspect the sewer lines from inside your property. There will be no interruption to your natural gas or sewer service during the inspection. Vital information from the inspection will be marked on lawns and sidewalks with spray paint.

Phase 2: Locate Existing Utilities and Identify New Meter Location

Beginning March 9, 2015, before natural gas construction can begin, existing natural gas lines must be located. This requires access to inside meter(s). Nicor Gas, or our contractor, will contact you to schedule an appointment for this phase. During the appointment, we will work with you to identify where the new meter(s) will be placed outside of your property, if applicable, and verify and mark the location of your existing natural gas line. Any obstruction (drywall, furniture, enclosures) must be removed prior to the appointment.

During this phase, other underground utilities – water, sewer, cable – will also be located. Spray painted markings on streets and sidewalks as well as colored flags placed by the utility owner help avoid underground construction damage. It is important that these markings remain visible for the safety of our people and the public we serve. Any private utility lines, such as sprinkler systems, are your responsibility to identify and mark at the time other utilities are marked.

Phase 3: Replace the Natural Gas Main

Beginning June 16, 2015, Nicor Gas will begin replacing the pipeline - called the natural gas main - that supplies natural gas to your neighborhood.

Phase 4: Install Natural Gas Services

Beginning June 16, 2015, new individual natural gas lines to your home or business, called services, will be installed. These will connect your property to the natural gas main in your neighborhood. Existing utilities may again be marked with spray paint and flags during this phase.

Phase 5: Connect to New System and Retire Facilities

We will move meters outside. We will reconfigure inside piping as necessary to connect with the new outside meter. Your natural gas will remain off for approximately three hours as we connect the natural gas meter to the new individual service line. If there is more than one meter, the process may take longer. We will contact you to schedule an appointment for this phase. As a safety measure, we will remove or seal the retired natural gas line at the point it enters your property. All construction is anticipated to be completed by September 1, 2015.

Phase 6: Restore Landscaping and Pavement

We understand that you value the appearance of your property. Nicor Gas will restore landscaping and paving impacted by our construction to the condition in which we found it. Since the replacement process is completed in phases, our contractors may use temporary restoration until permanent restoration can be completed. We expect to have final restoration completed by September 30, 2015.

AREAS AFFECTED

- 424 444 Barton Ave
- 517 721 Custer Ave
- 420 448 Elmwood Ave
- 620 1217 Madison St
- 1030 1220 Monroe St
- 800 910 Oakton St
- 701 908 Reba Pl
- 501 806 Ridge Ave
- 631 632 Sherman Ave
- 611 South Blvd
- 1108 1221 Washington St

FOR MORE INFORMATION

Dan Kellogg 630.816.5645

FOR YOUR SAFETY

All Nicor Gas employees and contractors will have Nicor Gas or AGL Resourcesissued ID cards and will present them if requested. Additionally, Nicor Gas is working closely with municipal officials during the project.

OUR COMMITMENT

We take great care in implementing construction practices that limit disturbances to homeowners and businesses and we understand your time is valuable. We appreciate your understanding and thank you for allowing us to provide you with safe and reliable natural gas service.

For more information, visit nicorgas.com/
WorkInYourNeighborhood
630.388.3333