

Enhancements to your natural gas system in Glenview



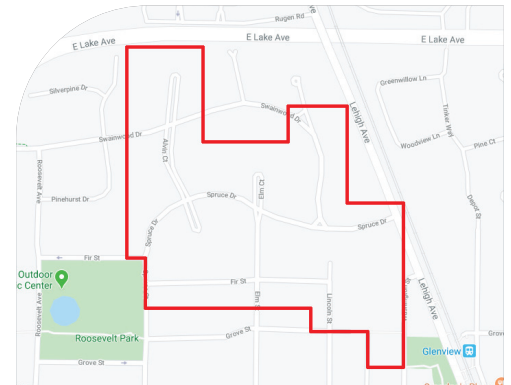
Investing in Illinois: A Nicor Gas System Improvement Initiative is a multi-year initiative to modernize aging natural gas infrastructure. Nicor Gas, with its contractor NPL, has been working to modernize the system that delivers natural gas safely and reliably to your neighborhood and we want to keep you informed of the status of our work. **Due to the COVID-19 Pandemic and the associated impacts on our construction processes, we have experienced some delays in the completion of this project.**

Our Progress

Nicor Gas, with its contractor NPL, has completed the installation of a new natural gas main in your neighborhood. In addition to installing a new natural gas main, we are beginning to install new natural gas service lines which will connect each customer's property to the natural gas main. Once the new natural gas lines have been installed, we will begin to retire the old system.

Completing Our Work

During the retirement process, Nicor Gas, with its contractor NPL, will be performing a limited number of excavations in the neighborhood to access specific segments of natural gas main in order to retire the old system. We understand that you value the appearance of your property. We are utilizing temporary restoration to ensure that all areas affected by construction are safe for residents as we work to finish the project. We anticipate this work to continue through the rest of 2020 and into 2021. Permanent restoration will be completed once this project is finished. We apologize for the inconvenience, but please know that we are committed to restoring the street and parkway to the same or better condition than when the project started.



Areas Affected

- 1218 – 1340 Alvin Court
- 1214 – 1249 Elm St.
- 2000 – 2144 Fir St.
- 2000 Grove St.
- 1137 – 1209 Lincoln St.
- 1213 – 2126 Spruce Drive
- 1233 – 2144 Swainwood Drive
- 1116 – 1206 Washington St.

If your address is not listed, you have received this newsletter to inform you of work being performed in your neighborhood.

Questions?

Project Related

Darlene Rucker: 224.301.6814
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Landscaping & Paving

Glen Crayton: 708.318.5015
gcrayton@southernco.com

For more information
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**! Leaks, Odor or Emergencies
888.Nicor4U (642.6748)**

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For Your Safety

These improvements are part of the Natural Gas Consumer, Safety & Reliability Act and costs are recovered under the Qualified Infrastructure Charge. All Nicor Gas employees and contractors will have Nicor Gas, AGL Resources or Southern Company Gas-issued ID cards and will present them if requested. The Nicor Gas contractor working on this project is NPL.

Our Commitment

We take great care in implementing construction practices that limit disturbances and we understand your time is valuable. We appreciate your understanding and thank you for allowing us to continue to provide you with safe and reliable natural gas service.

