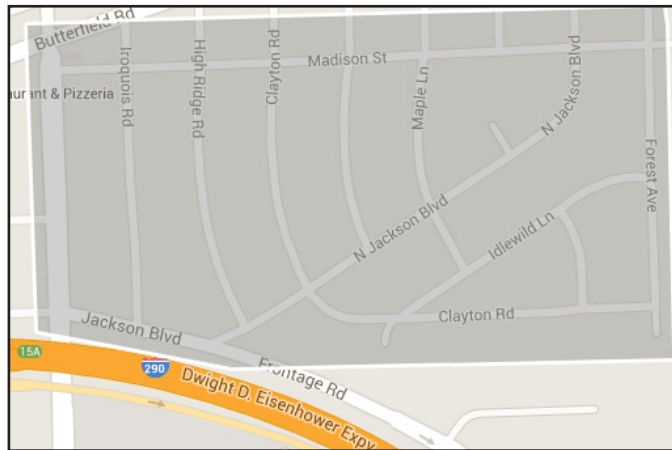


Enhancements to Your Natural Gas System in Hillside

Beginning in 2015, and over the course of nine years, Nicor Gas will be accelerating the replacement of aging natural gas infrastructure through a program we call Investing in Illinois: A Nicor Gas System Improvement Initiative.

Enhancements to our system will be taking place in your neighborhood and we want to inform you of the project's key phases. These improvements are part of the Natural Gas Consumer, Safety & Reliability Act and costs are recovered under the Qualified Infrastructure Charge.



Phase 1: Inspect Sewers

Sewer inspections are part of Nicor Gas' safety practices. If your sewer service is not accessible from the street, a Nicor Gas contractor will schedule an appointment to inspect the sewer lines from inside your property. There will be no interruption to your natural gas or sewer service during the inspection. Vital information from the inspection will be marked on lawns and sidewalks with spray paint.

Phase 2: Locate Existing Utilities and Identify New Meter Location

Before natural gas construction can begin, existing natural gas lines must be located. This requires access to inside meter(s). Nicor Gas, or our contractor, will contact you to schedule an appointment for this phase. During the appointment, we will work with you to identify where the new meter(s) will be placed outside of your property, if applicable, and verify and mark the location of your existing natural gas line. Any obstruction (drywall, furniture, enclosures) must be removed prior to the appointment.

During this phase, other underground utilities – water, sewer, cable – will also be located. Spray painted markings on streets and sidewalks as well as colored flags placed by the utility owner help avoid underground construction damage. It is important that these markings remain visible for the safety of our people and the public we serve. Any private utility lines, such as sprinkler systems, are your responsibility to identify and mark at the time other utilities are marked.

Phase 3: Replace the Natural Gas Main

Nicor Gas will replace the pipeline - called the natural gas main - that supplies natural gas to your neighborhood.

Phase 4: Install Natural Gas Services

New individual natural gas lines to your home or business, called services, will be installed. These will connect your property to the natural gas main in your neighborhood. Existing utilities may again be marked with spray paint and flags during this phase.

Phase 5: Connect to New System and Retire Facilities

We will move meters outside. We will reconfigure inside piping as necessary to connect with the new outside meter. Your natural gas will remain off for approximately three hours as we connect the natural gas meter to the new individual service line. If there is more than one meter, the process may take longer. We will contact you to schedule an appointment for this phase. As a safety measure, we will remove or seal the retired natural gas line at the point it enters your property.

Phase 6: Restore Landscaping and Pavement

We understand that you value the appearance of your property. Nicor Gas will restore landscaping and paving impacted by our construction to the condition in which we found it. Since the replacement process is completed in phases, our contractors may use temporary restoration until permanent restoration can be completed.

AREAS AFFECTED

- 238 – 402 Buckthorn Road
- 4731 – 4751 Butterfield Road
- 226 – 406 Clayton Avenue
- 4404 – 4603 Clayton Road
- 212 – 239 Fenwood Lane
- 214 – 402 Highridge Road
- 4403 – 4541 Idlewild Lane
- 209 – 401 Iroquois Road
- 4432 – 4550 Madison Street
- 254 – 346 Maple Lane
- 212 – 401 Forest Avenue
- 4528 – 4701 Jackson Boulevard
- 221 – 349 Wolf Road

FOR MORE INFORMATION

Dirk Dunlap
630.816.5673

FOR YOUR SAFETY

All Nicor Gas employees and contractors will have Nicor Gas or AGL Resources -issued ID cards and will present them if requested. Additionally, Nicor Gas is working closely with Hillside officials during the project.

OUR COMMITMENT

We take great care in implementing construction practices that limit disturbances to homeowners and businesses and we understand your time is valuable. We appreciate your understanding and thank you for allowing us to provide you with safe and reliable natural gas service.

For more information, visit

nicorgas.com/

WorkInYourNeighborhood

630.388.3333