

Enhancements to your natural gas system in Palatine



Investing in Illinois: A Nicor Gas System Improvement Initiative is a multi-year initiative to modernize aging natural gas infrastructure. Nicor Gas, with its contractor KS Energy, has been working to modernize the system that delivers natural gas safely and reliably to your neighborhood and we want to keep you informed of our work. **Due to the holidays, we have temporarily halted construction for the remainder of December 2021 and will resume our work in the new year.**

Our Progress

Nicor Gas, with its contractor KS Energy, has completed the installation of a new natural gas main in your neighborhood. In addition to installing a new natural gas main, we will be working to install new natural gas service lines which will connect each customer's property to the natural gas main. **We anticipate this work to begin the week of Jan. 3, 2022, weather permitting.** Once the new natural gas service lines have been installed and the new system is connected, we will begin to retire the old system.

Completing Our Work

As we work to install the natural gas service lines, Nicor Gas, with its contractor KS Energy, will be performing a limited number of excavations in the neighborhood to access specific segments of natural gas main as needed. Once your service line has been installed, Nicor Gas or our contractor KS Energy will contact you to schedule an appointment to move your natural gas meter outside and reconfigure your inside piping. Your natural gas service will remain off for approximately three hours. If there is one more than one meter, this process may take longer.

Restore Landscaping & Paving

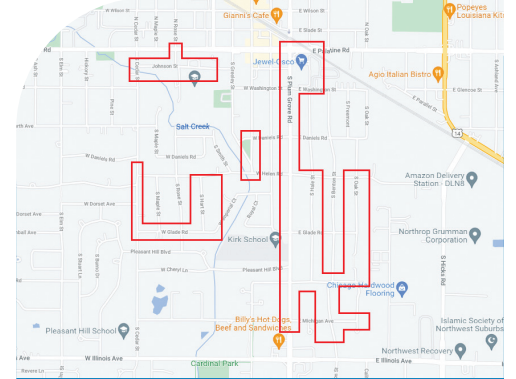
We understand that you value the appearance of your property. We are utilizing temporary restoration to ensure that all areas affected by construction are safe for residents as we work to finish the project. Permanent restoration will be completed once this project is finished. We apologize for the inconvenience, but please know that we are committed to restoring the street and parkway to the same or better condition than when the project started.

For Your Safety

These improvements are part of the Natural Gas Consumer, Safety & Reliability Act and costs are recovered under the Qualified Infrastructure Charge. All Nicor Gas employees and contractors will have Nicor Gas, AGL Resources or Southern Company Gas-issued ID cards and will present them if requested. The Nicor Gas contractor working on this project is KS Energy.

Our Commitment

We take great care in implementing construction practices that limit disturbances and we understand your time is valuable. We appreciate your understanding and thank you for allowing us to continue to provide you with safe and reliable natural gas service.



Areas Affected

- 574 – 748 S. Benton St.
- 174 – 245 S. Brockway St.
- 321 – 464 S. Cedar St.
- 4 – 5 E. Daniels Road
- 9 W. Daniels Road
- 157 – 163 S. Fremont St.
- 11 – 157 E. Gilbert Road
- 8, 11 & 155 E. Glade Road
- 207 – 363 W. Glade Road
- 526 – 574 S. Hale St.
- 336 – 441 S. Hart St
- 5 E. Helen St.
- 52 – 59 W. Helen St.
- 210 – 353 W. Johnson St.
- 434 S. Maple St.
- 89 – 134 E. Michigan Ave.
- 336 – 609 S. Oak St.
- 434 W. Oak St.
- 445 Oak Ridge Road
- 372 – 378 Oakwood Court
- 45 – 651 S. Plum Grove Road
- 15 – 19 S. Rose St.

If your address is not listed, you have received this newsletter to inform you of work being performed in your neighborhood.

Questions?

Project Related

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Landscaping & Paving

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For more information
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