Enhancements to your natural gas system in Des Plaines

Investing in Illinois: A Nicor Gas System Improvement Initiative is a multi-year initiative to modernize aging natural gas infrastructure. Nicor Gas, with its contractor Pipe Strong, will be modernizing the system that delivers natural gas safely and reliably to your neighborhood and we want to keep you informed of our work. Highlighted below are the major steps involved in the project that we will soon be starting in your neighborhood.

For Your Safety
These improvements are part of the Natural Gas Consumer, Safety & Reliability Act and costs are recovered under the Qualified Infrastructure Charge. All Nicor Gas employees and contractors will have Nicor Gas, AGL Resources or Southern Company Gas-issued ID cards and will present them if requested. The Nicor Gas contractor working on this project is Pipe Strong.

Inspection Sewers
Sewer inspections are part of Nicor Gas’ safety practices. If your sewer service is not accessible from the street, a Nicor Gas contractor will schedule an appointment to inspect the sewer line from inside your property. There will be no interruption to your natural gas or sewer service during the inspection. Vital information from the inspection will be marked on lawns and sidewalks with spray paint.

Identify New Meter Location & Utilities
Nicor Gas, or our contractor Pipe Strong, will contact you to schedule an appointment to locate your existing natural gas line and natural gas meter. We will identify where the new meter(s) will be placed outside of your property, if applicable, and locate your existing natural gas line. Any obstruction (drywall, furniture, enclosures) must be removed before the appointment so we can access your natural gas piping.

During this step, water, sewer, electric and cable utilities will also be located and identified with spray painted markings and colored flags. It is important that these markings remain visible for your safety. Private utility lines, such as sprinkler systems, are your responsibility to identify and mark at the time other utilities are marked.

Install the Natural Gas Main & Natural Gas Line
Nicor Gas’ contractor, Pipe Strong, will install a new natural gas main in your neighborhood and will also install a new natural gas line that connects your property to the natural gas main. Utilities may again be marked with spray paint and flags.

Connect the System & Retire Facilities
Nicor Gas, or our contractor Pipe Strong, will contact you to schedule an appointment to move your natural gas meter outside and reconfigure your inside piping. Your natural gas will remain off for approximately three hours. If there is more than one meter, the process may take longer. As a safety measure, we will remove or seal the retired natural gas line inside your property. If there is any remaining pipe inside your property, please call the “Project Related” contact noted on this newsletter to verify if this pipe contains natural gas if you will be doing any work on or around it.

Restore Landscaping & Pavement
We understand that you value the appearance of your property. Nicor Gas, or one of its contractors, will restore landscaping and paving impacted by our construction to the condition in which we found it. Temporary restoration of some areas may be necessary until permanent restoration can be completed.

Areas Affected
1616 - 1817 Ash St.
1303 - 1343 Briar Court
1241 - 1347 Everett Ave.
1309 - 1338 Hazel Court
1719 Lee St.
1681 - 1760 Mannheim Road
1313 E. Oakton St.
1633 - 1896 Spruce Ave.

If your address is not listed, you have received this newsletter to inform you of work being performed in your neighborhood.

Questions?

Project Related
Darlene Rucker: 224.301.6814
darucke@southernco.com

Landscaping & Paving
Glen Crayton: 224.283.2687
gcrayton@southernco.com

For more information
nicorgas.com/WorkInYourNeighborhood
630.388.3333
G2investinginillinois@southernco.com

Leaks, Odor or Emergencies
888.Nicor4U (642.6748)

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WO-120303