

Enhancements

to your natural gas system in Park Ridge

Investing in Illinois: A Nicor Gas System Improvement Initiative is a multi-year initiative to modernize aging natural gas infrastructure. Nicor Gas, with its contractor NPL, has been working to modernize the system that delivers natural gas safely and reliably to your neighborhood and we want to keep you informed of the status of our work. Due to the COVID-19 Pandemic and the associated impacts on our construction processes, we have experienced some delays in the completion of this project.

Our Progress

Nicor Gas, with its contractor NPL, has completed the installation of a new natural gas main in your neighborhood. In addition to installing a new natural gas main, we are beginning to install new natural gas service lines which will connect each customer's property to the natural gas main. Once the new natural gas lines have been installed, we will begin to retire the old system.

Completing Our Work

Nicor Gas, or our contractor UMI, will contact you to schedule an appointment to move your natural gas meter outside and reconfigure your inside piping. Your natural gas will remain off for approximately three hours. If there is more than one meter, the process may take longer. As a safety measure, we will remove or seal the retired natural gas line inside your property. If there is any remaining pipe inside your property, please call the "Project Related" contact noted on this newsletter to verify if this pipe contains natural gas if you will be doing any work on or around it.

Restore Landscaping & Pavement

We understand that you value the appearance of your property. Nicor Gas, or one of its contractors, will restore landscaping and paving impacted by our construction to the condition in which we found it. Temporary restoration of some areas may be necessary until permanent restoration can be completed.

For Your Safety

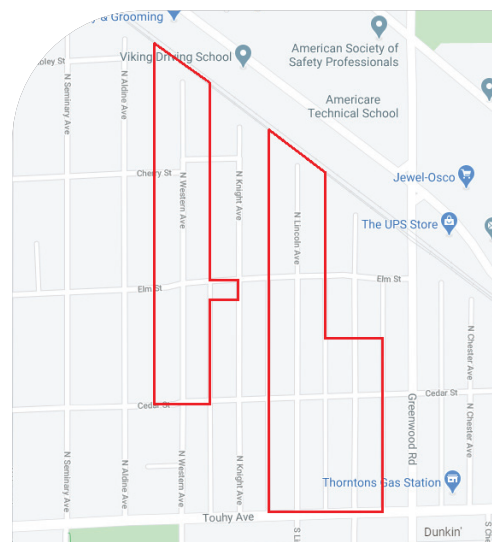
These improvements are part of the Natural Gas Consumer, Safety & Reliability Act and costs are recovered under the Qualified Infrastructure Charge. All Nicor Gas employees and contractors will have Nicor Gas, AGL Resources or Southern Company Gas-issued ID cards and will present them if requested. The Nicor Gas contractor working on this project is NPL.

Our Commitment

We take great care in implementing construction practices that limit disturbances and we understand your time is valuable. We appreciate your understanding and thank you for allowing us to continue to provide you with safe and reliable natural gas service.

InvestingInIllinois

A Nicor Gas system improvement initiative



Areas Affected

- 4 - 216 N. Delphia Ave.
- 300 Elm St.
- 248 N. Knight Ave.
- 6 - 500 N. Lincoln Ave.
- 209 - 540 N. Western Ave.

If your address is not listed, you have received this newsletter to inform you of work being performed in your neighborhood.

Questions?

Project Related

Darlene Rucker: 224.301.6814
darucke@southernco.com

Landscaping & Paving

Glen Crayton: 224.283.2687
gcrayton@southernco.com

For more information
[nicorgas.com/WorkInYourNeighborhood](https://www.nicorgas.com/WorkInYourNeighborhood)
630.388.3333
G2investinginillinois@southernco.com

! Leaks, Odor or Emergencies
888.Nicor4U (642.6748)

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