Nicor Gas Transportation Information Session

March 2023



Welcome

Maria Aguirre

Manager, Billing Services



Agenda

- Welcome Maria Aguirre
- Safety and DE&I Maria Aguirre
- Background Mary Lou Grzenia
- Gas Supplier Operations Portal Walkthrough Jon Sanchez
- Go-Live Support Fary Warren & Darin Lilly
- Key Reminders- Deborah Santolin, Darin Lilly, Theresa Vest & Maria Aguirre
- Continue: What Should You Keep Doing? Pat Hollon & Maria Aguirre
- Open Q&A ALL

Safety and DE&I Moments

Maria Aguirre

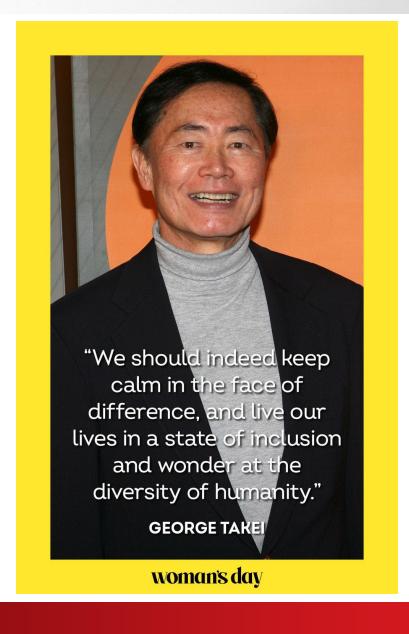
Manager, Billing Services



Safety Moment



DE&I Moment



Transportation Tariff Changes Background

Mary Lou Grzenia

Manager, Regulatory Affairs



Transportation Tariff Changes Background

- As directed, Nicor Gas filed proposed tariff changes in June 2020 under Docket No. 20-0606 that addressed the issues identified in the Storage Study (Docket No. 18-1775)
 - Dbjective: To place all storage users under similar, fair and equitable rules, that provide for Nicor Gas' storage fields to be operated safely and in the manner required of an aquifer reservoir to maintain peak and subsequent peak day deliverability.
 - The Illinois Commerce Commission approved changes in May 2021
 - ➤ Proceeding materials can be found on the Commission website (<u>www.icc.Illinois.gov</u>) under Docket No. 20-0606
- Updated tariffs can be found in Nicor Gas' rate book on the Company's website (<u>www.nicorgas.com</u>)
- Approved changes will go into effect May 1, 2023

Gas Supplier Operations Portal Walkthrough

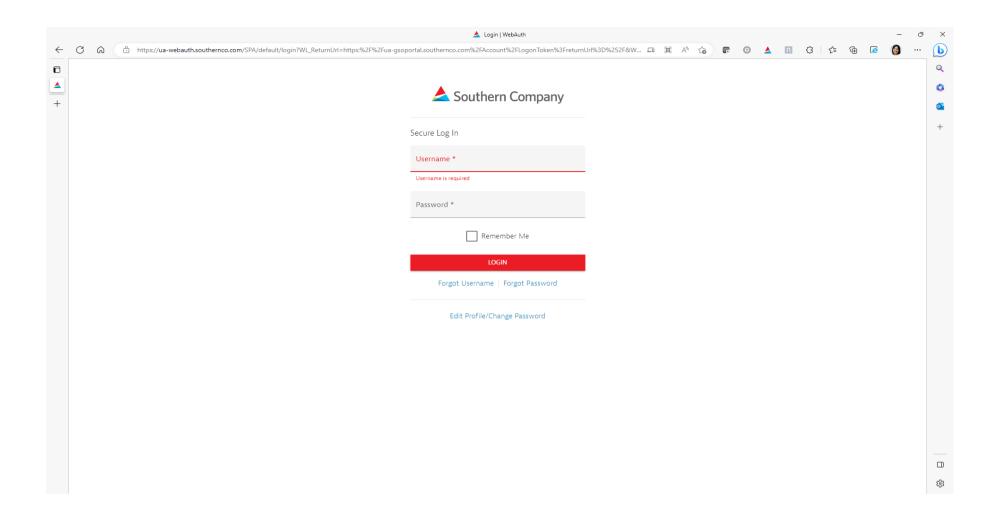
Jon Sanchez

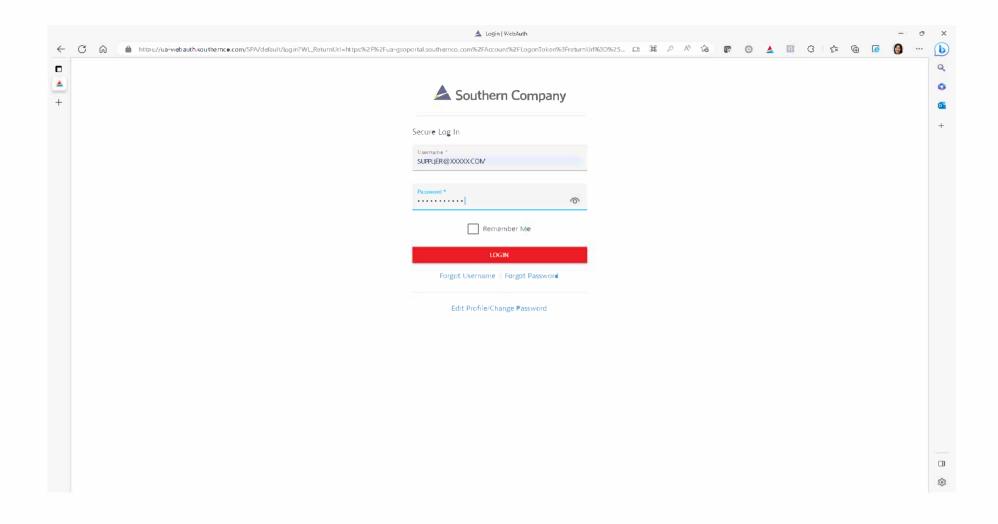
Analyst Sr, Strategic Billing

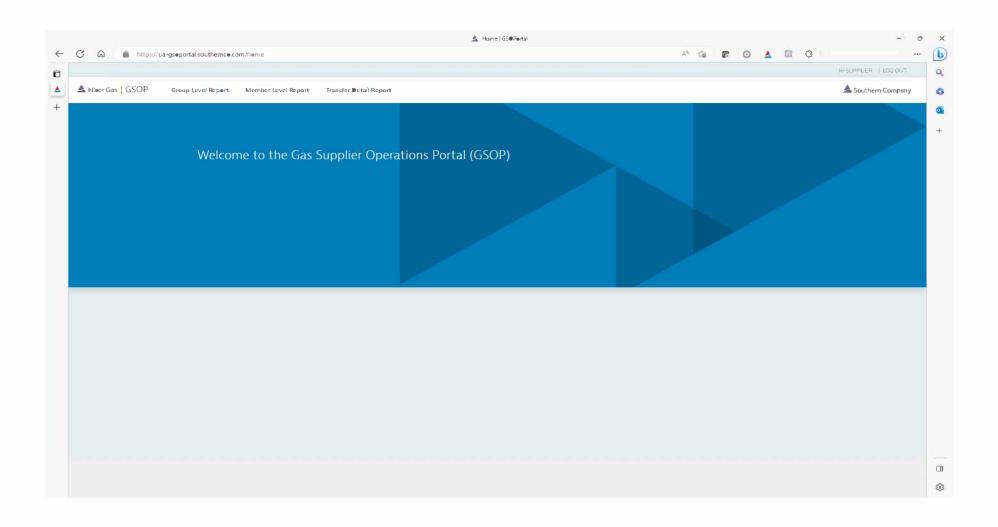


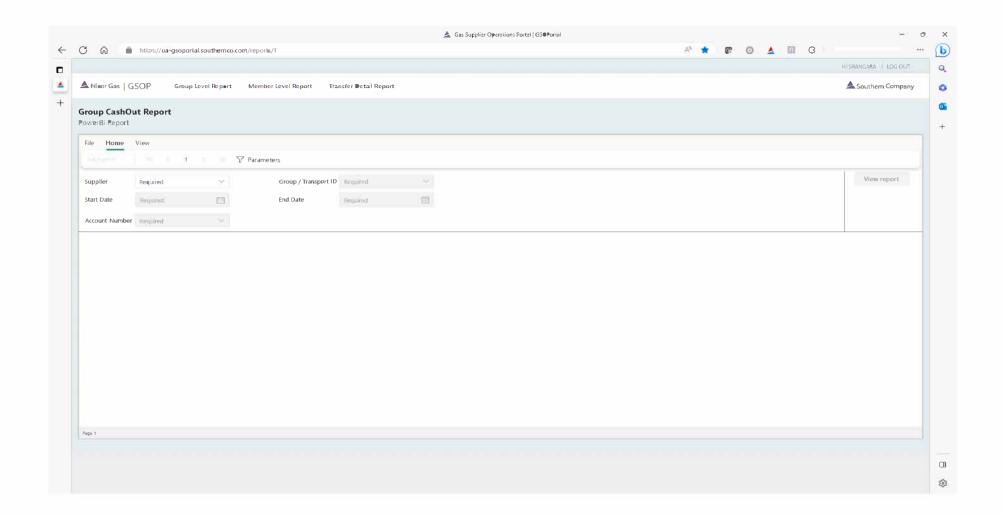
Gas Supplier Operations Portal (GSOP) Walkthrough

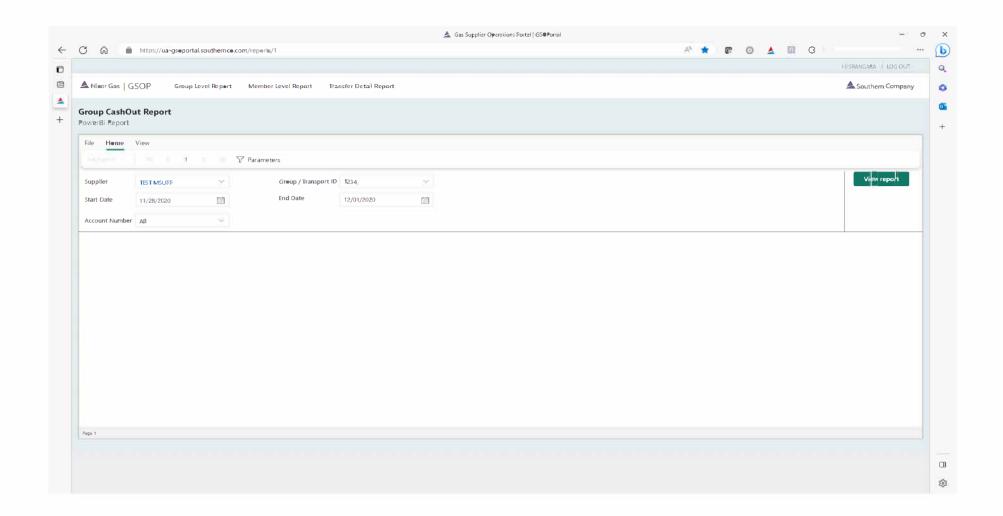
- In this walkthrough, we will be showing the following activities...
 - ➤ How do I log in?
 - ➤ How do I view the Group Level Report for a period?
 - ➤ How do I view the Member Level detail for a period?
 - ➤ How do I view the Storage Transfer detail for a period?
 - ➤ How do I export the reports to Excel, CSV, etc.?

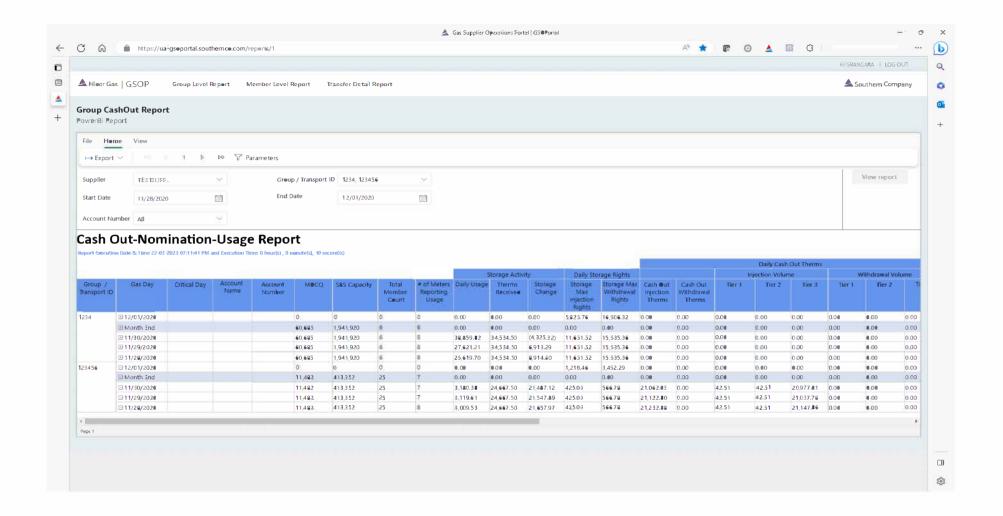


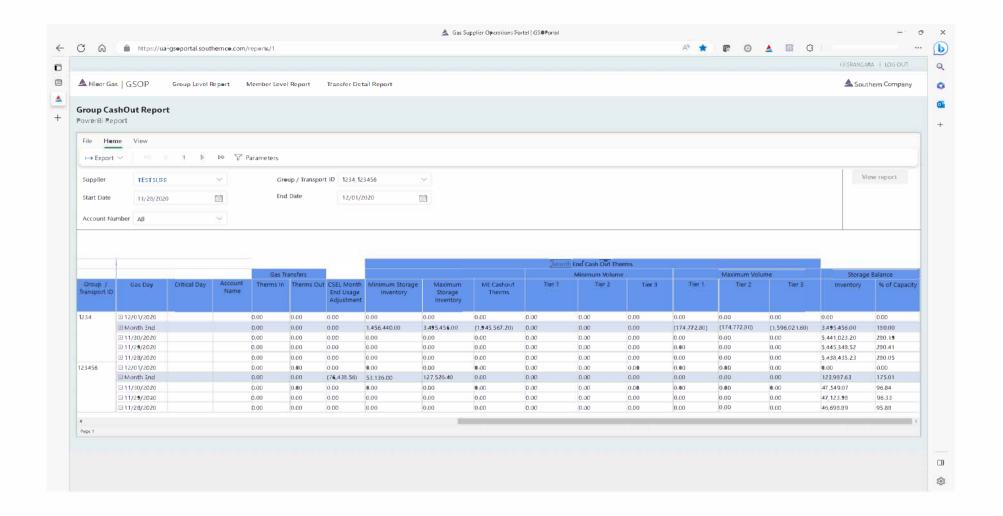


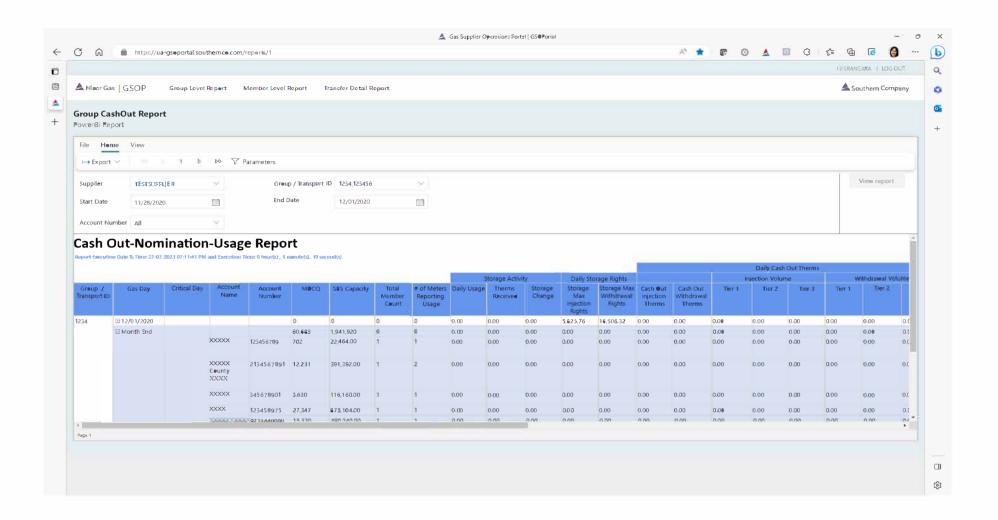


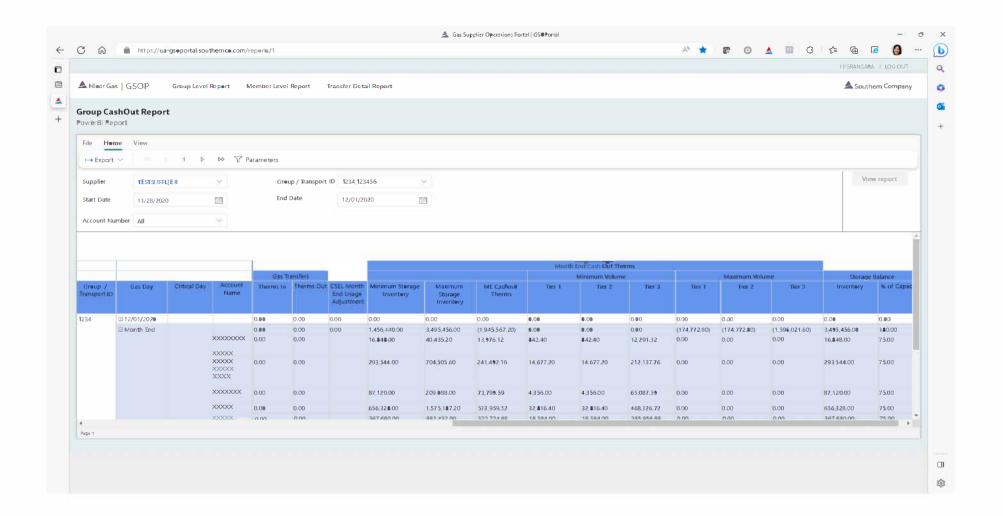


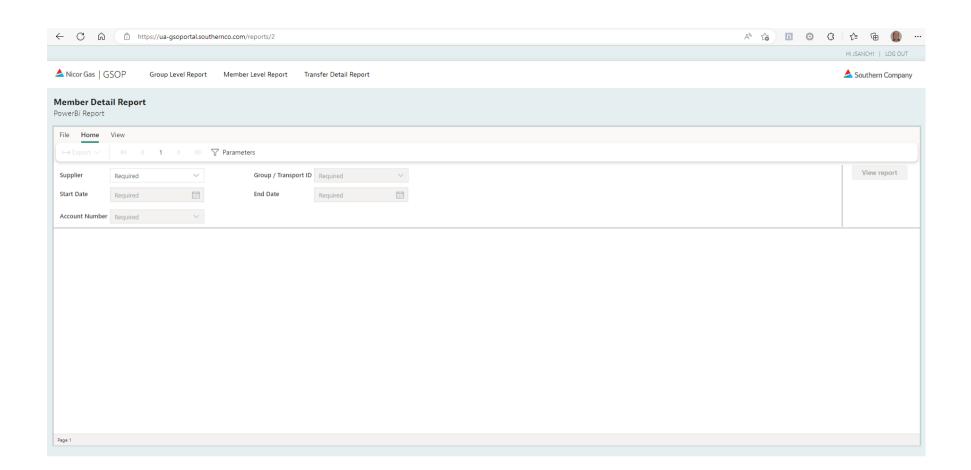


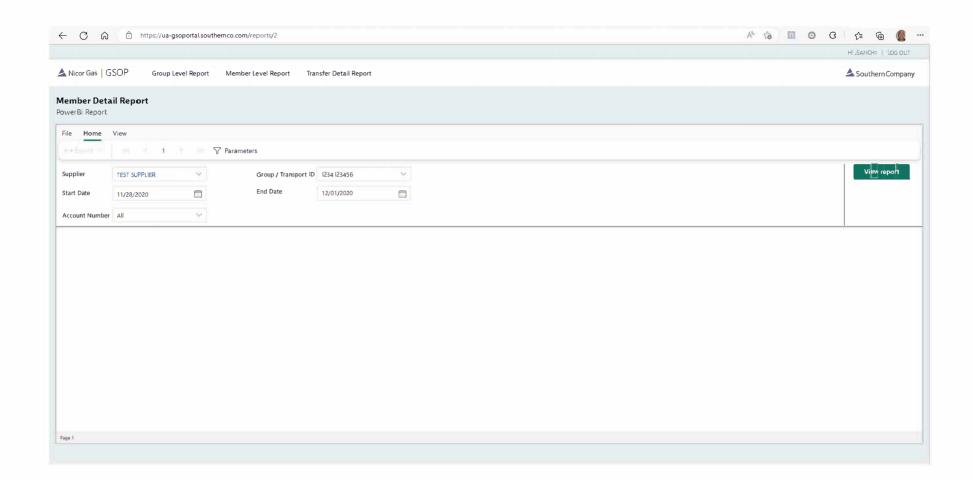


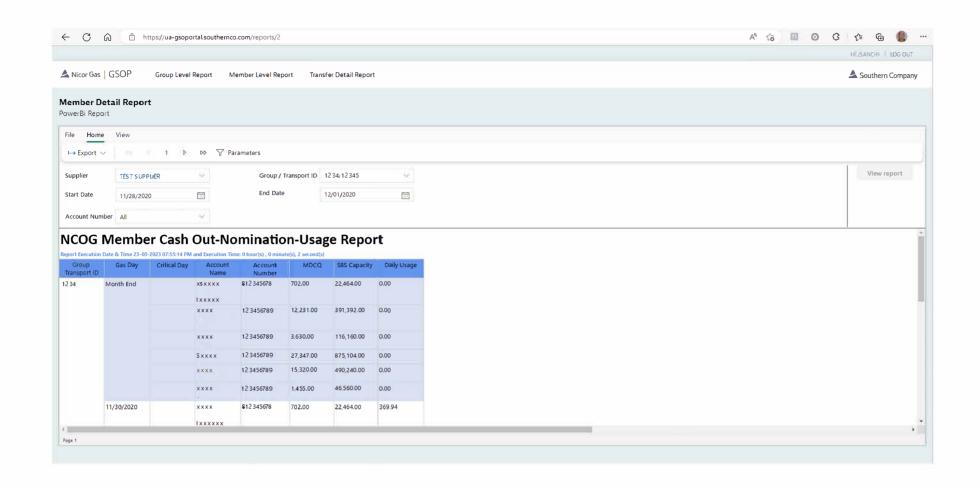


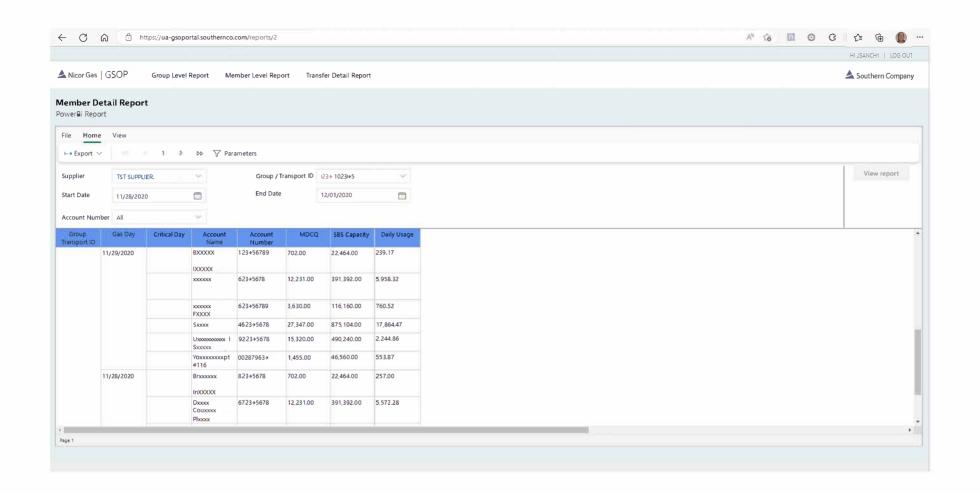


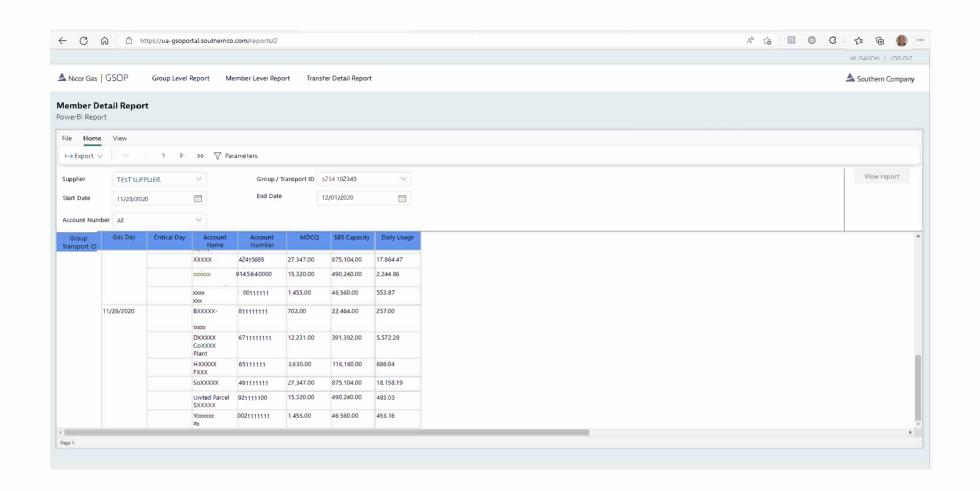


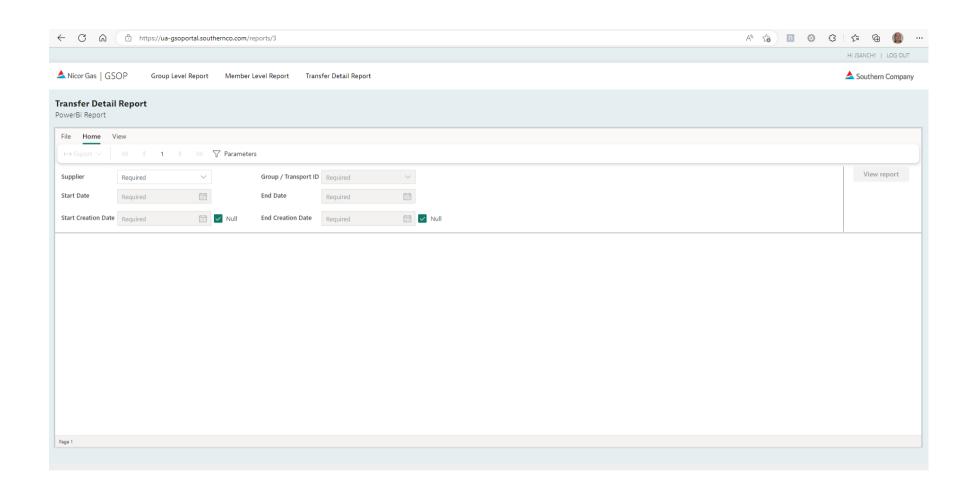


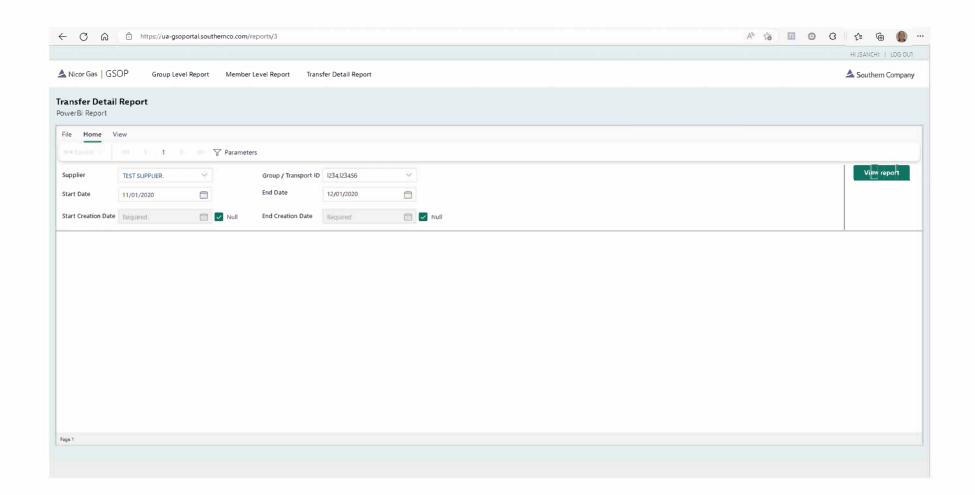


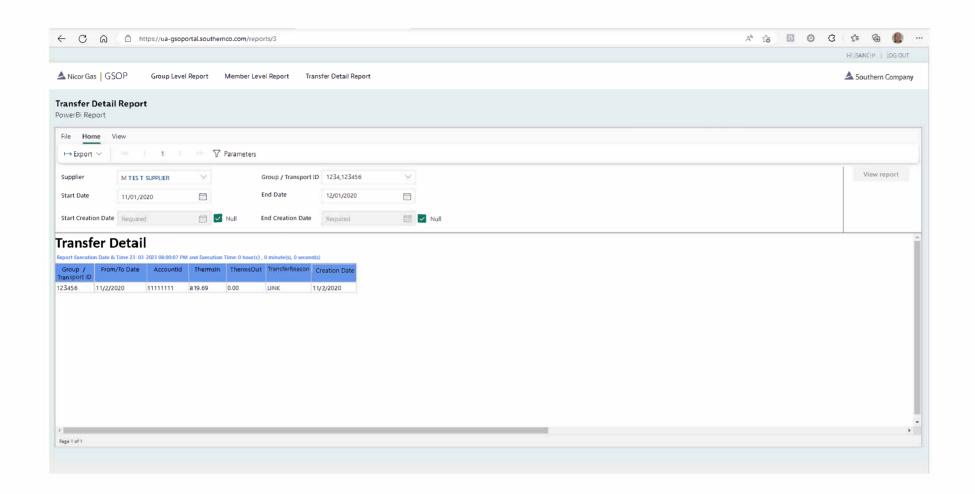


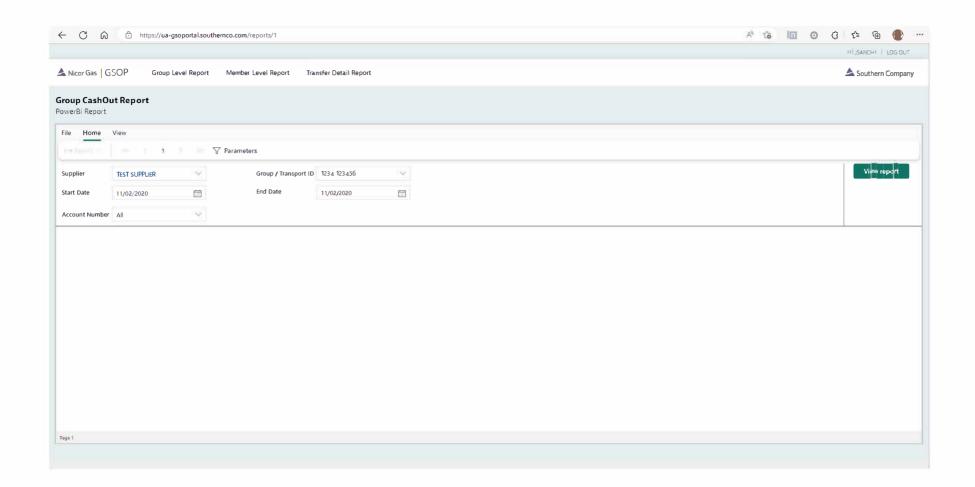


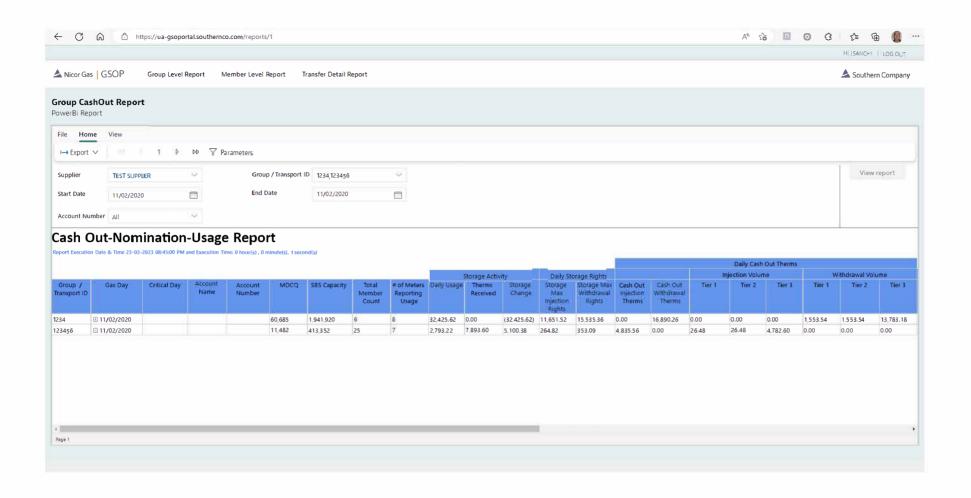


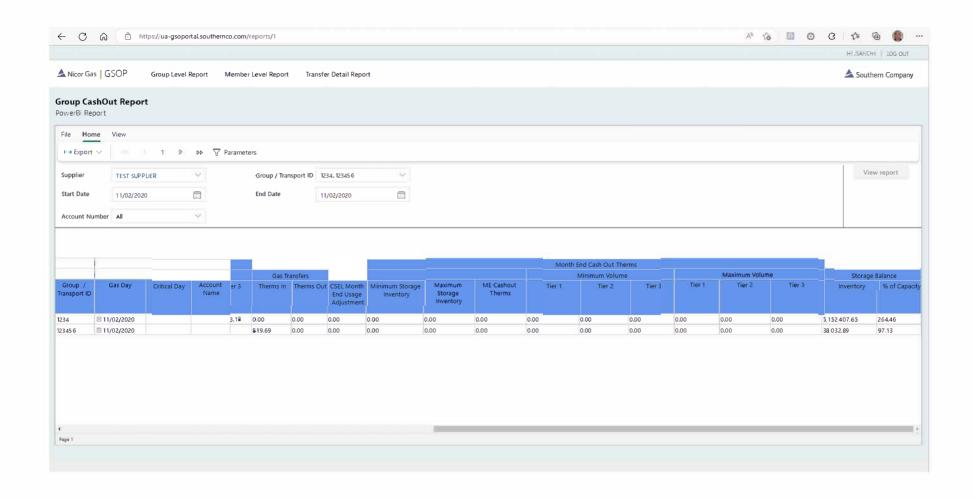


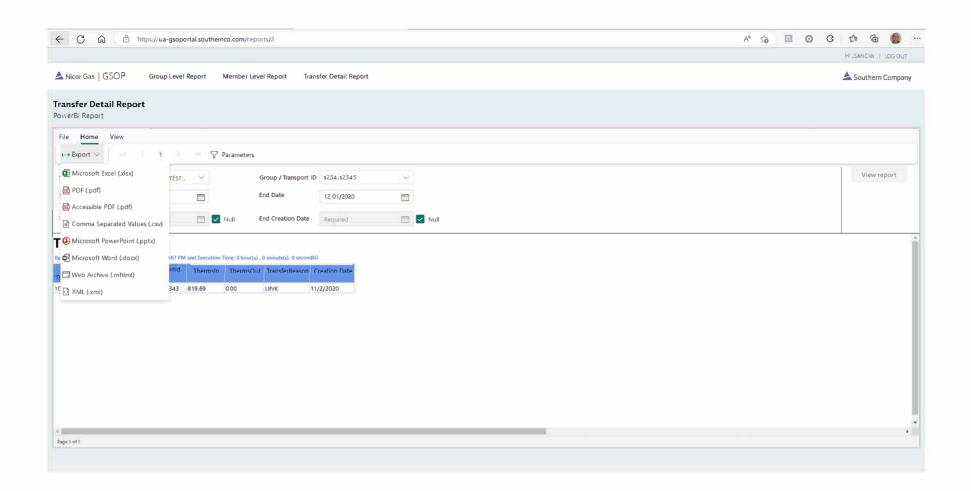


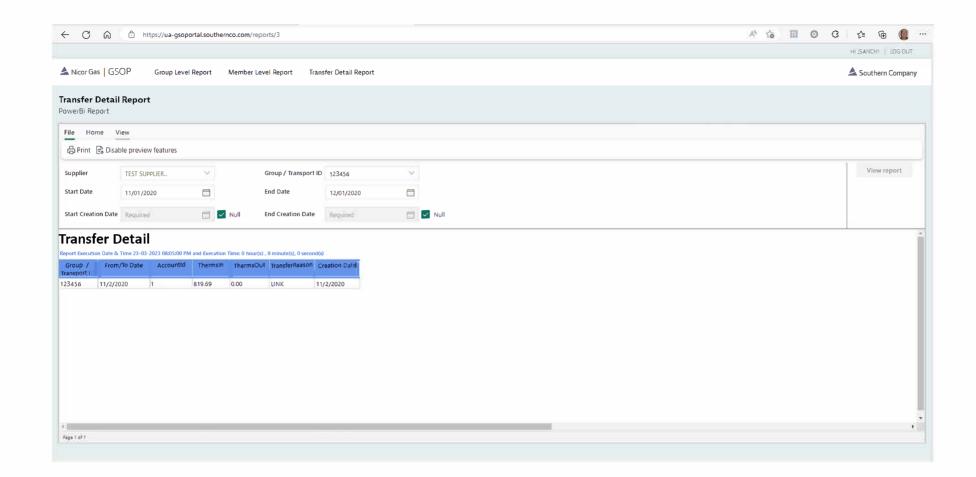


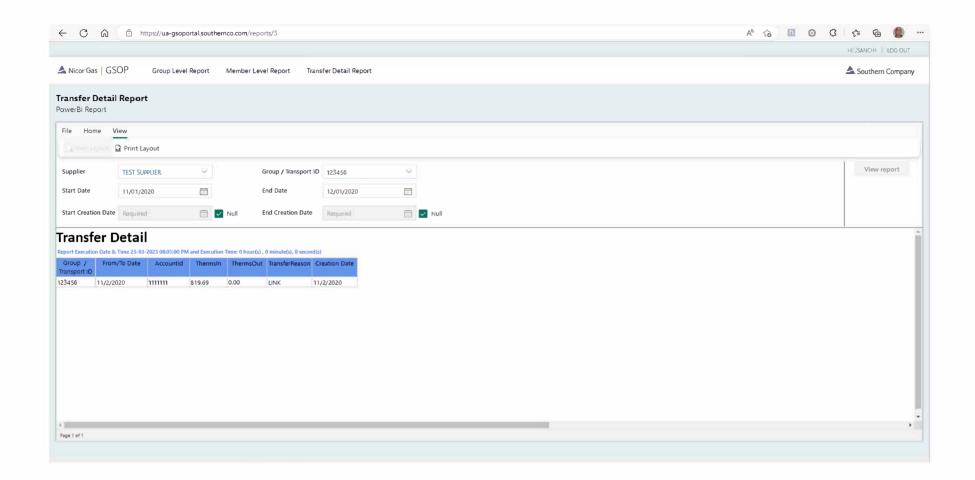


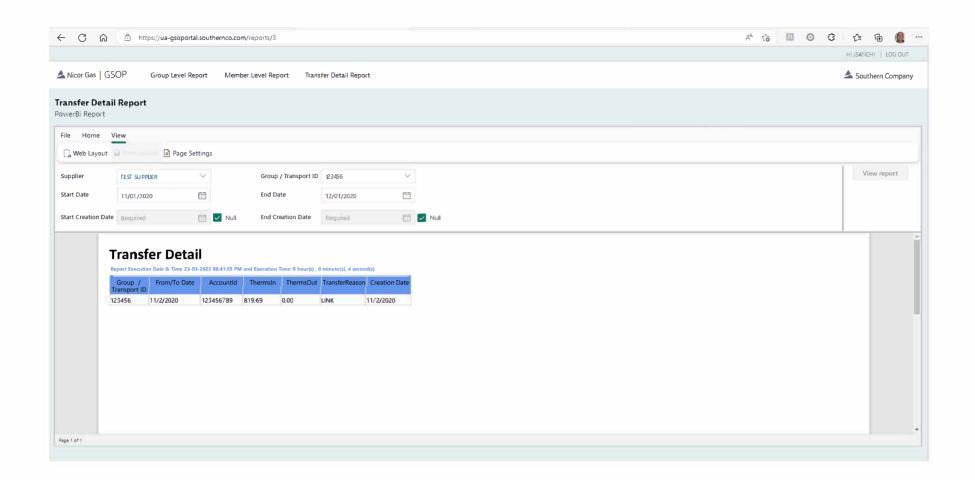












Gas Supplier Operations Portal (GSOP) FAQs

- How often does the User ID access expire?
 - ≥6 months
- What happens if there is a need to create/modify user accounts already created within GSOP?
 - ➤ Post go-live, suppliers will have an internal administrator who will be responsible for user access
- What is the Daily Information that a supplier can see in the portal?
 - ➤ Member Count
 - ➤ Storage Activity
 - ➤ Daily Storage Rights
 - ➤ Daily Cashout Therms
 - **≻**Gas Transfers
 - ➤ Storage Balance

Gas Supplier Operations Portal (GSOP) Timeline

- GSOP Timeline
 - ➤ April 30, 2023 @ 7am CST Daily Storage Rights will be displayed for May 1, 2023
 - ➤ May 1, 2023 @ 7am CST Daily Storage Rights will be displayed for May 2, 2023
 - ➤ May 2, 2023 @ 7am CST Daily Storage Rights will be displayed for May 3, 2023
 - ➤ May 2, 2023 @ 1:30pm CST Daily Information will be displayed for Gas Day May 1, 2023
- May 2023 Month-End
 - ➤ June 2, 2023 @ 7am CST Month-End Cashout Therms will be displayed for May 2023

Post Go-Live Support

Fary Warren

Manager, Strategic Billing

Darin Lilly

Analyst Sr, Rate



Post Go-Live Support (Gas Transportation)

- Portal related questions will be addressed by the Gas Transportation Call Center
 - Contact Number (630) 983-4040, Option 1
 - Email G2SUPOPPRT@southernco.com
 - Hours of Operation
 - April 30, 2023 May 14, 2023 (Extended Support)
 - Weekdays 7:00am to 5:00pm CST
 - Weekends 7:00am to 12:00pm CST
 - Beginning May 15, 2023 Monday Friday 8:00am to 4:30pm CST
- Examples of Portal Related Questions
 - Unable to log in to GSOP / Extended Period of Time / Time Out when loading data in GSOP
 - Unable to see all member accounts or usage for a particular group

Post Go-Live Support (Nomination Desk)

- Nomination related questions will be addressed by the Nomination Desk
 - Contact Number (630) 983-4040, Option 2
 - Email gasexch@aglresources.com
 - Hours of Operation
 - Beginning April 29, 2023 9:00am to 5:30pm CST (7 days a week)
- Examples of Nomination Related Questions
 - ➤ Nomination System Login Issues
 - Timely and Evening Cycle Nominations
 - Nominations in the Reallocation Window
 - Supply Cuts

Key Reminders

Deborah Santolin

Manager, Capacity Planning

Darin Lilly

Analyst Sr, Rate

Theresa Vest

Analyst Sr, Customer Select

Maria Aguirre

Manager, Billing Services



Key Reminders

- Maximum Daily Nomination (MDN) limits and Daily Delivery Ranges will no longer apply
- Utilization of storage that is outside of the new daily and monthly storage parameters
 will be subject to daily and monthly cashouts (purchasing gas from / selling gas to Nicor
 Gas) to bring storage activity and/or balances within the applicable parameters
- Nicor Gas plans to temporarily widen (double) the <u>daily storage parameters</u> for the months of May 2023 through July 2023, as customers and suppliers adjust to these new May 1st tariff changes
- Monthly storage parameters will still apply

	Tariff Sheet 49.2 (1)		Adjusted (1)	
	Max Inj	Max W/D	Max Inj	Max W/D
May 2023	0.45%	0.30%	0.90%	0.60%
June 2023	0.50%	0.30%	1.00%	0.60%
July 2023	0.45%	0.30%	0.90%	0.60%

⁽¹⁾ as a % of SBS capacity

- Nominations will be accepted everyday including weekends and holidays
 - ➤ Nominations and reallocations during weekends/holidays are optional
 - Support staff should be available each calendar day, including weekends/holidays, to support "Close of Day and Order Process"
 - > If no one is available and your gas supply is reduced, your market will be reduced pro-rata
 - ➤ New reallocation window will be open between 1:30pm to 3:30pm CST every calendar day

- Nomination Timeline (Gas Day May 1, 2023)
 - ➤ April 30, 2023 by 1pm CST Timely Cycle Nominations are due for Gas Day May 1, 2023
 - ➤ April 30, 2023 by 4pm CST Evening Cycle Nominations are due for Gas Day May 1, 2023
 - ➤ May 2, 2023 by 11am CST Final changes from supply reductions must be completed
 - \triangleright May 2, 2023 @ 1:30pm 3:30pm CST Reallocation window is open for Gas Day May 1, 2023

- The Customer Select 5-day forecast will not be provided after May 1, 2023
- Group Change Fees will be waived for group changes up to and including September 1,
 2023
 - ➤ Group Change Fees will resume with group changes effective October 1, 2023
- Daily read customers (Rate 74, 75, 76, 77) are allowed to switch groups up to and including April 1, 2023
 - ➤ Group change requests for daily read accounts received after April 1, 2023 will become effective on June 1, 2023

- Initial setup of GSOP users will be completed by Nicor Gas based on the User Request Forms submitted
 - ➤ GSOP user administration post go-live will reside with the suppliers
- Transportation accounts moving from Rider 25 to Rate 74 will be calendar month billed
- Bill due dates are being extended
 - Currently set at 14 days after Bill Issue Date (After May 1st, it will be 16 days after Bill Issue Date)

Continue: What Should You Keep Doing?

Pat Hollon

Maria Aguirre

Supervisor, Gas Transportation

Manager, Billing Services



Continue: What Should You Keep Doing?

Gas Transportation & Customer Select

- Open Access will continue to function as it does today
- TCIDB files will continue to be available through Eneract
- There are no changes to the current process for adding/deleting accounts from pools
- Nicor Gas will still inform you of your new MDCQs and SBS capacity by March 1st annually
 Changes to SBS capacity must be requested by April 1st annually

Continue: What Should You Keep Doing?

Billing

- All Gas Transportation accounts will bill to May 1st, 2023 under the current tariff rules
- The current maximum group size for Gas Transportation groups is 200 accounts
- Any questions regarding group/member billing will continue to be sent to the Gas
 Transportation Call Center

Open Q&A



