

# Waiver of Deposits and Late Payment Fees

Effective September 15, 2021, Nicor Gas residential customers who meet the definition of "Low-Income Residential Customer or Applicant" and other eligibility criteria under Sections 8-201.7 and 8-201.8 of the Illinois Public Utilities Act will, upon submitting a properly completed request form and, if requested, any additional supporting documentation, receive waivers of deposits for service going forward. Effective January 1, 2023, such customers will also receive waivers of late payment fees.

Nicor Gas residential customers currently receiving Illinois LIHEAP (Low Income Home Energy Assistance Program) or PIPP (Percent of Income Payment Plan program) benefits under the Energy Assistance Act or those who have received a grant from the Nicor Gas Sharing Program, are automatically approved for waiver of deposits (effective September 15, 2021) and waiver of late payment fees (effective January 1, 2023) and therefore do not need to submit this request.

For other Nicor Gas residential customers to qualify for waiver of deposits (effective September 15, 2021) and waiver of late payment fees (effective January 1, 2023), (1) their household income must be 80% or less of the Area Median Income (AMI) for their county of residence; (2) their household income must be 150% or less of the federal poverty level; or (3) they must currently be enrolled in the federal Lifeline program. If you believe you meet this criteria, please complete the below request form.

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You may view county-specific AMI information on the next page.

If you do meet the eligibility criteria, we will credit the deposit to your account within two (2) billing cycles of our receipt and validation of your request as further described below, and we will waive late payment fees beginning January 1, 2023.

## County-Specific Household AMI Information Chart

IL County Nicor	Household Members - Annual Income							
	1 Person	2 Person	3 Person	4 Person	5 Person	6 Person	7 Person	8 Person
<b>Adams</b>	\$39,800	\$45,450	\$51,150	\$56,800	\$61,350	\$65,900	\$70,450	\$75,000
<b>Boone</b>	\$40,900	\$46,750	\$52,600	\$58,400	\$63,100	\$67,750	\$72,450	\$77,100
<b>Bureau</b>	\$40,250	\$46,000	\$51,750	\$57,500	\$62,100	\$66,700	\$71,300	\$75,900
<b>Carroll</b>	\$38,750	\$44,300	\$49,850	\$55,350	\$59,800	\$64,250	\$68,650	\$73,100
<b>Champaign</b>	\$48,400	\$55,300	\$62,200	\$69,100	\$74,650	\$80,200	\$85,700	\$91,250
<b>Clinton</b>	\$47,550	\$54,350	\$61,150	\$67,900	\$73,350	\$78,800	\$84,200	\$89,650
<b>Cook</b>	\$52,200	\$59,650	\$67,100	\$74,550	\$80,550	\$86,500	\$92,450	\$98,450
<b>DeKalb</b>	\$49,100	\$56,100	\$63,100	\$70,100	\$75,750	\$81,350	\$86,950	\$92,550
<b>DeWitt</b>	\$40,550	\$46,350	\$52,150	\$57,900	\$62,550	\$67,200	\$71,800	\$76,450
<b>DuPage</b>	\$52,200	\$59,650	\$67,100	\$74,550	\$80,550	\$89,500	\$92,450	\$98,450
<b>Edgar</b>	\$38,050	\$43,450	\$48,900	\$54,300	\$58,650	\$63,000	\$67,350	\$71,700
<b>Ford</b>	\$48,400	\$55,300	\$62,200	\$69,100	\$74,650	\$80,200	\$85,700	\$91,250
<b>Grundy</b>	\$50,600	\$57,800	\$65,050	\$72,250	\$78,050	\$83,850	\$89,600	\$95,400
<b>Hancock</b>	\$38,050	\$43,450	\$48,900	\$54,300	\$58,650	\$63,000	\$67,350	\$71,700
<b>Henderson</b>	\$38,050	\$43,450	\$48,900	\$54,300	\$58,650	\$63,000	\$67,350	\$71,700
<b>Henry</b>	\$42,750	\$48,850	\$54,950	\$61,050	\$65,950	\$70,850	\$75,750	\$80,600
<b>Iroquois</b>	\$38,200	\$43,650	\$49,100	\$54,550	\$58,950	\$63,300	\$67,650	\$72,050
<b>Jo Daviess</b>	\$42,500	\$48,600	\$54,650	\$60,700	\$65,600	\$70,450	\$75,300	\$80,150
<b>Kane</b>	\$52,200	\$59,650	\$67,100	\$74,550	\$80,550	\$86,500	\$92,450	\$98,450
<b>Kankakee</b>	\$41,750	\$47,700	\$53,650	\$59,600	\$64,400	\$69,150	\$73,950	\$78,700
<b>Kendall</b>	\$55,950	\$63,950	\$71,950	\$79,900	\$86,300	\$92,700	\$99,100	\$105,500
<b>Lake</b>	\$52,200	\$59,650	\$67,100	\$74,550	\$80,550	\$86,550	\$92,450	\$98,450
<b>La Salle</b>	\$38,850	\$44,400	\$49,950	\$55,450	\$59,900	\$64,350	\$68,800	\$73,200
<b>Lee</b>	\$43,550	\$49,750	\$55,950	\$62,150	\$67,150	\$72,100	\$77,100	\$82,050
<b>Livingston</b>	\$41,550	\$47,450	\$53,400	\$59,300	\$64,050	\$68,800	\$73,550	\$78,300
<b>McHenry</b>	\$52,200	\$59,650	\$67,100	\$74,550	\$80,550	\$86,550	\$92,450	\$98,450
<b>McLean</b>	\$52,200	\$44,950	\$50,550	\$56,150	\$60,650	\$65,150	\$69,650	\$74,150
<b>Mercer</b>	\$42,750	\$48,850	\$54,950	\$61,050	\$65,950	\$70,850	\$75,750	\$80,600
<b>Ogle</b>	\$42,500	\$48,550	\$54,600	\$60,650	\$65,550	\$70,400	\$75,250	\$80,100
<b>Pike</b>	\$38,050	\$43,450	\$48,900	\$54,300	\$58,650	\$63,000	\$67,350	\$71,700
<b>Stephenson</b>	\$38,050	\$43,450	\$48,900	\$54,300	\$58,650	\$63,000	\$67,350	\$71,700
<b>Tazewell</b>	\$42,750	\$48,850	\$54,950	\$61,050	\$65,950	\$70,850	\$75,750	\$80,600
<b>Vermillion</b>	\$38,050	\$43,450	\$48,900	\$54,300	\$58,650	\$63,000	\$67,350	\$71,700
<b>Whiteside</b>	\$39,150	\$44,750	\$50,350	\$55,900	\$60,400	\$64,850	\$69,350	\$73,800
<b>Will</b>	\$52,200	\$59,650	\$67,100	\$74,550	\$80,550	\$86,500	\$92,450	\$98,450
<b>Winnebago</b>	\$40,900	\$46,750	\$52,600	\$58,400	\$63,100	\$67,750	\$72,450	\$77,100
<b>Woodford</b>	\$42,750	\$48,850	\$54,950	\$61,050	\$65,950	\$70,850	\$75,750	\$80,600

# Request for Waiver of Deposits and Late Payment Fees

**Account Number:** \_\_\_\_\_

*Please enter your 10-digit account number. Please disregard the 11th check digit at the end of your account number. Do not include any dashes or spaces.*

**First Name:** \_\_\_\_\_

**Last Name:** \_\_\_\_\_

I verify this is the name on the account.

**Email:** \_\_\_\_\_

**Service Address:** \_\_\_\_\_

**City:** \_\_\_\_\_

**State:** \_\_\_\_\_

**ZIP code:** \_\_\_\_\_

**County:** \_\_\_\_\_

**Household size (adults + children):** \_\_\_\_\_

**Total annual gross household income for individuals over 18?**

*If you currently have no income, enter \$0.*

**Do you currently receive Social Security or Social Security Insurance benefits?**

**Yes**

**No**

**Are you currently enrolled in the Lifeline\* program?**

**Yes**

**No**

*\*Lifeline is part of the federal Universal Service Fund. It is available to eligible low-income consumers and provides a monthly discount on phone and/or internet services.*

Please check the below boxes to acknowledge the following statements:

I certify that the information that I provided are true and accurate to the best of my knowledge.

I understand that providing false or fraudulent information may disqualify me as a Low-Income Residential Customer and may result in de-enrollment or being barred from receiving these benefits from Nicor Gas in the future.

I understand I may be required to renew my eligibility as a Low-Income Residential Customer if requested by Nicor Gas in the future.

I agree to provide supporting documentation, such as to verify my income, if requested by Nicor Gas for verification or auditing purposes.

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

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### Application Next Steps

Your request will be reviewed, and a determination of eligibility will be sent to the email address provided. Completed request forms will be accepted via mail or fax.

**Mail:**

Nicor Gas  
Attention: Nicor Gas Energy Assistance Team  
P.O. Box 190, Aurora, IL 60507

**Fax:**

630-388-3863

*Waivers and return of deposit are not applicable to customers who have been identified as having benefited from tampering during the prior five (5) years.*

*Eligibility for these waivers and return of deposit does not qualify you for Illinois LIHEAP, PIPP, or any other utility financial assistance program. For information about these programs, please visit [nicorgas.com/energyassistance](http://nicorgas.com/energyassistance).*