
**Rider 15
Customer Select**

Applicable to Rates 1, 4, and 5

Availability.

Service under this rider is available to all Customers who enter into an agency contract with an approved Supplier as specified under Rider 16, Supplier Aggregation Service. Municipal accounts receiving franchise gas or accounts with multiple meters will not be eligible for service under this rider.

Service under this Rider shall begin with the first bill with a beginning reading date at least 14 calendar days from the date the Company receives notification of the Customer's enrollment in the program. Customer must have an actual meter reading date within an acceptable time period, determined solely by the Company.

*** Charges.**

The rates for service hereunder shall be those of the Customer's companion rate, excluding Factor GC of Rider 6, Gas Supply Cost. In place of Factor GC, the Customer shall be charged a Balancing and Storage Adjustment which shall be the sum of the following: (1) Transportation Service Adjustment (TSA); (2) Storage Service Cost Recovery (SSCR); and (3) Customer Select Balancing Charge (CSBC) multiplied by the Customer's total use in the billing period, each such component as determined in Rider 6, Gas Supply Cost. Additionally, the Customer shall receive a Transportation Service Credit (TSC) consisting of the sum of: (1) a 0.04 cent per therm storage withdrawal adjustment credit, and (2) a 0.26 cent per therm credit for gas in storage, multiplied by the Customer's total use in the billing period. In the event that the Customer's Supplier does not provide the Company the required firm supply affidavit by November 1 of each year, as required under Rider 16 - Supplier Aggregation Service, the Company shall charge the Customer the Company's Non Commodity Gas Cost (NCGC), as filed from time to time as part of Rider 6, Gas Supply Cost, in place of the CSBC, from November 1 through March 31.

Company/Supplier/Customer Contracts.

The Customer's Supplier shall warrant that it has obtained agreement with the Customer specifying the Supplier as the sole agent for the Customer under this program. The Company, in turn, will notify the Supplier as to the Customer's beginning date of enrollment into the program. In the event that a Customer contracts with more than one Supplier during a billing period, the Company will accept the first notification it receives from a Supplier as a valid contract by the Customer. The Company and Supplier shall notify each Customer of enrollment in the program. Customers shall be served under this Rider until they or their Supplier notifies the Company to terminate their participation.

Changing Suppliers.

A Customer may change its Supplier no more than once every billing period. A change of Supplier will become effective with the first bill with a beginning reading date of at least 14 calendars days from the date the Company receives notification of the requested change. It is the Customer's responsibility to coordinate any required contractual arrangements with Suppliers.

Termination of Service.

Customers that change service locations within the Company's service territory will continue to receive service under Customer Select unless the Company is otherwise instructed by the Customer or their Supplier.

(Continued On Sheet No. 75.2)

**Rider 15
Customer Select**

(Continued From Sheet No. 75.1)

Customer may terminate their participation in the Customer Select program at any time by notifying either the Company or their Supplier. Upon receipt of the notice to terminate, Customers shall be terminated from the program effective with the next billing period. A Supplier may refuse to continue serving a Customer subject to providing notice to the Customer and the Company. Customers that are 45 days or more in arrears for payment of services rendered by the Supplier, may be prospectively returned to Nicor Gas sales service at the Supplier's request. In the event that the Customer returns to sales service for any reason other than non-payment to the Supplier, the Customer shall have 120 days from the time of termination to select another Supplier or the Customer will be placed on sales service for a period of not less than twelve months starting from the date of such termination. A Customer returned to sales service by Supplier because of non-payment will be placed on sales service for a period of not less than twelve months starting from the date of such termination.

* **Billing and Payment.**

Unless notified by the Customer or the Customer's agent, the Company shall issue its bill for transportation service under this rider directly to the Customer on the Company's normal billing schedule. The Customer, or the Customer's agent, may direct the Company to issue its bill to the Customer's agent.

Upon the earlier of (i) one-hundred twenty (120) days from the date of the Final Order in Docket No. 18-1775 (October 2, 2019), or (ii) the date the Company has completed the required system changes, partial payments to a Customer account shall be prioritized as follows: 1) overdue regulated charges; 2) overdue supplier charges; 3) current regulated charges; and 4) current supplier charges.

Monies received by the Company from third-parties, such as the Low Income Home Energy Assistance Program, for the benefit of the Customer, if agreed to by the contributing third-party, shall first be used to pay any Company past due amounts and then any past due amounts owed the Supplier. Any remaining funds will then be applied to current amounts owed the Company and then current amounts owed the Supplier. The Company shall hold any remaining amounts.

In the event the Company has to cancel and rebill a Customer, the Customer shall be notified by its current or previous Supplier of any changes to amounts owed to the Supplier for the Supplier's services, including any refunds owed by the Supplier to the Customer.

General.

Except as specified herein, all other provisions of the Customer's rate shall apply. The Schedule of which this rider is a part includes certain Terms and Conditions. Service hereunder is subject to those Terms and Conditions, including any changes authorized by the Commission subsequent to the initial effective date of this rider.