



Gas Transportation
Customer Service

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May 28, 2021

To our customers and suppliers:

On May 13, 2021, the Illinois Commerce Commission (ICC) issued Final **Order 20-0606** regarding Nicor Gas' proposed revenue-neutral tariff filing. This Order is the result of an 11-month proceeding before the ICC in which the Company proposed several changes to its Transportation program to preserve the operating integrity of Nicor Gas' storage fields for the long-term and treat all on-system storage users in a similar fashion.

The Company will communicate the changes being made as a result of the order as the effective date approaches, beginning with **Rider 25, Firm Transportation Service**. Effective June 1, 2021 Nicor Gas will no longer accept applications to the Rider 25 program. The Order sunsets the program on May 1, 2022 at which time service under Rider 25 will no longer be available.

Customers served under Rider 25 will need to make a selection by February 1, 2022 to switch to another Transportation Rate (Rate 74, Rate 75, Rate 76, Rate 77, Rate 4-Rider 15, or Rate 5-Rider 15) or Sales service (Rate 4, Rate 5, Rate 6 or Rate 7 receiving Company supplied gas). Customers that do not make a selection by February 1, 2022 will default to Sales service.

Selections can be made online through the Transportation Contract Forms and Online Form Submission section of our website at www.nicorgas.com/business/transportation-customers/contract-forms-and-form-submittal.html or by email to: GTQA@southernco.com. Periodically, Nicor Gas will send notices reminding customers of the deadline to make a selection.

To learn more about this requirement and other ICC-approved changes, visit icc.illinois.gov and search the above Order number. To view detailed information about the above referenced Rates and Riders on file, please visit nicorgas.com/ratesandriders.

Nicor Gas is committed to provide the clean, safe, reliable and affordable natural gas storage and transmission service that its customers depend on and deserve. That means delivering an exceptional customer service experience by providing clear, open and honest communication with our customers to meet their energy needs.

This is the first of several communications Nicor Gas will send about changes being made as a result of the Order. In the meantime, if you have any questions about rates or terms, please contact the **Gas Transportation Customer Service Center** at 630-983-4040. Please direct all formal correspondence and requests to the following email address: GTQA@southernco.com.

Sincerely,

Vida Hotchkiss
Director
Strategic Billing and Solutions